Robocall mitigation program

November 19, 2026

Restaurant answering and transfers

Loman AI Inc., formerly Tabs Software Inc., answers incoming calls for restaurants. Restaurants can configure where to transfer a call and designate a fallback number if the agent cannot answer. The restaurant service does not offer on-demand outbound dialing. A transfer or fallback can create an outgoing call leg.

Customer identification and routing controls

At signup, Loman collects the restaurant's employer identification number. Its customer order identifies the business and its locations, and its terms restrict unlawful use. Staff confirm the advertised number during setup and can test forwarding. For both new and continuing customers, only restaurant administrators can edit the standard transfer destination. Members have read-only access.

Carrier services and caller identity

Loman obtains voice services from Twilio under a signed order form. On the Twilio passthrough route, the transfer destination receives the original incoming caller number. Loman directs the application-level routing. Its carriers control the network infrastructure needed to sign calls on every production voice route.

Traceback and abuse response

Jansen Derr, Chief Technology Officer, handles abuse reports and traceback requests, including after hours. Loman commits to responding fully within 24 hours of receipt to traceback requests from the FCC, law enforcement, and the registered industry traceback consortium. Loman will cooperate with those entities to investigate and stop illegal callers that use its service.

Mitigation contact

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