FCC ROBOCALL MITIGATION DATABASE · NOVEMBER 18, 2026

RE-Value Advisors LLC: Robocall Mitigation Plan

FCC Registration Number (FRN): 0039254545 · A Florida limited liability company (document L26000116030) · Service: Realty Dialer (realtydialer.com) · Robocall mitigation contact: Stefano A. Roca, Manager (contact details as given in this filing)

Status. As of November 18, 2026, Realty Dialer has not launched, and RE-Value Advisors LLC does not yet provide calling to any customer. This plan describes the service as it will operate from launch; no customer will place a call before the measures below are in place. We will update this filing within 10 business days of any change.

1. Who we are and how calls are made

RE-Value Advisors LLC provides Realty Dialer, web software that real estate professionals in Florida subscribe to online to organize their leads and place calls to prospective clients. We do not operate a telephone network. Each customer's calls are placed through our underlying provider, Twilio Inc., using local telephone numbers that we obtain from Twilio and assign to that customer in a Twilio subaccount registered in the customer's business name. We do not make calls ourselves, and we do not carry or route other providers' calls.

The software is built to prevent illegal and unwanted calls:

- A call is placed only when the customer taps Call for that one call. The software never dials numbers by itself, and an account can be on only one call at a time.
- No prerecorded or artificial-voice messages are possible, and no answering-machine detection is used.
- The caller ID is always one of the numbers assigned to that customer's account; it cannot be changed to any other number.
- Calls can be placed only between 8:00 AM and 8:00 PM Florida time.
- Numbers marked Do Not Call (in the customer's lead data, at the person's request, or on the customer's own list) are blocked permanently, and the customer is warned before a fourth call to the same person within 24 hours.
- Calls to 911 and other emergency numbers are blocked.
- Each customer's calls are spread across their numbers, with a daily limit per number.

2. Knowing our customers

- Realty Dialer is offered only to real estate professionals working in Florida, for business use.
- At sign-up, each customer gives their legal name, business name and address, and federal Employer Identification Number, and accepts our Terms of Service. The Terms prohibit illegal calls and make the customer responsible for complying with the Telephone Consumer Protection Act, the Telemarketing Sales Rule, the Florida Telephone Solicitation Act and all Do Not Call rules. We record who accepted the Terms, when, and which version.
- Each customer's mobile number is verified with a one-time code, and payment is by a card in the customer's name. An email address, a mobile number and a card can each be used for only one account.

- Each customer's business is registered with Twilio's Trust Hub, in a business profile vetted by Twilio, before its numbers are used, for caller ID authentication and caller name registration.
- For each list a customer uploads, they confirm that the numbers were checked against the National and Florida Do Not Call lists and that they may lawfully call them; we record the confirmation.

3. Upstream providers

We do not accept calls from other providers. Every call we send to Twilio starts with one of our own customers, in our software. Our use of Twilio is governed by Twilio's Terms of Service, Acceptable Use Policy and Voice Services Policy, which our customers must also follow.

4. Monitoring

- We review each customer's call volume, answer rate, average call length and complaints, and look into any account far beyond normal use.
- We test our customers' numbers for spam labels. Patterns typical of illegal robocalls (very high volume, very short calls, many complaints) lead to review and, where needed, suspension.

5. Traceback, complaints and enforcement

- We respond fully to traceback requests from the FCC, law enforcement and the Industry Traceback Group within 24 hours, and we cooperate with investigations.
- When we learn that a customer is making illegal calls, we stop their calling at once and close the account where warranted; their numbers are released.
- Complaints can be sent to the contact listed in this filing, or through the contact page on our website, realtydialer.com, and we review them promptly.

6. Caller ID authentication (STIR/SHAKEN)

RE-Value Advisors LLC does not operate an IP network, or any call-routing or signaling equipment, of its own. It provides calling inside its software through Twilio Inc.'s Programmable Voice service: Twilio originates every call on its own network and authenticates it, for telephone numbers that Twilio has assigned to our customers' subaccounts and that are registered in our customers' business names through Twilio's Trust Hub. Because we have no network infrastructure of our own in which to implement STIR/SHAKEN, we certify "No STIR/SHAKEN implementation" for that reason, and we rely on Twilio's authentication of our customers' calls. If this changes, we will update this filing within 10 business days.