BestVoiper LLC

Robocall Mitigation Plan

November 2026

I. INTRODUCTION

BestVoiper LLC ("BestVoiper" or the "Company") submits this Robocall Mitigation Plan (the "Plan") in connection with its certification in the Robocall Mitigation Database (the "Database") maintained by the Federal Communications Commission (the "Commission"). The Plan is filed under 47 C.F.R. § 64.6305 and describes the specific, reasonable steps the Company takes to ensure that it does not carry, or process illegal robocall traffic.

In connection with this Plan and its Database filing, BestVoiper certifies that it follows the mitigation practices described herein; that the Commission has never removed a robocall mitigation certification filed by BestVoiper LLC; and that nothing prohibits the Company from filing in the Database. To the best of the Company's knowledge, this Plan and its related certification are true, accurate and complete.

II. COMPANY SUMMARY

BestVoiper LLC is a telecommunications provider formed as a Delaware limited liability company on August 24, 2026. The company has no parent company, subsidiaries, or affiliates. Its Chief Executive Officer is Jhonattan Hernandez.

Role in the call path

BestVoiper acts as a Voice Service Provider serving end users.

III. CALLER ID AUTHENTICATION

BestVoiper LLC is in the process of obtaining an Operating Company Number (OCN) from NECA. Its implementation of the STIR/SHAKEN caller ID authentication framework for originated SIP calls under 47 C.F.R. § 64.6301 is pending. Once NECA assigns the OCN, BestVoiper plans to complete onboarding with the STI Policy Administrator and obtain its own STI certificate.

BestVoiper is committed to preventing illegal robocalls from originating on its network.

During STIR/SHAKEN onboarding and after implementation, BestVoiper will apply the mitigation measures described in this Plan.

IV. ROBOCALL MITIGATION MEASURES

A. Customer and upstream provider due diligence

Before activating service for a customer or accepting traffic from an upstream provider, BestVoiper reviews the applicant’s identity, business activities, proposed traffic, and compliance history. BestVoiper verifies the information against the applicable sources described below. Service activation or traffic acceptance requires completion of the review and written approval from the Chief Executive Officer.

Before an agreement is signed, the Company requests the following from each prospective customer or provider through a Know Your Customer form:

- its legal name, form of organization, jurisdiction and registration number, and business address
- the identity of its officers, directors and beneficial owners;
- a description of its business, the categories of its own customers, its calling use cases, expected volumes and calls per second and destinations
- its FCC Registration Number, Form 499 Filer ID, Database number and certified role, Operating Company Number where applicable, and STIR/SHAKEN status;
- whether it originates calls, acts as a gateway for foreign traffic, engages in telemarketing, maintains its own robocall mitigation plan, has been designated non-cooperative by the Industry Traceback Group, or is or has been subject to any Commission or state enforcement action;
- primary, technical and 24-hour traceback contacts; and
- an executed service agreement, a signed Know Your Customer form and, where applicable, a Federal Universal Service Fund exemption certification.

The information is verified against the business registry of the relevant jurisdiction, the Commission's CORES and Form 499 filer databases, the Database listing, the Commission's enforcement record (cease-and-desist letters, Notifications of Suspected Illegal Traffic, removal orders, Notices of Apparent Liability and forfeiture orders), Industry Traceback Group information available to the Company, the sanctions lists of the Office of Foreign Assets Control, and the applicant's website, email domain and public footprint.

Because BestVoiper accepts only domestic traffic, any applicant that intends to deliver traffic originating outside the United States is declined.

The Company conducts enhanced review when it identifies inconsistent information, relevant enforcement history, repeated tracebacks or unexplained traffic patterns. It requests supporting documentation and may require corrective action, restrict or suspend traffic, or reject or terminate the account.

B. Acceptance of traffic only from providers in the Database

BestVoiper verifies the Robocall Mitigation Database (RMD) status of providers from which it accepts traffic directly, as applicable. BestVoiper follows FCC requirements and directives regarding the acceptance of traffic from providers whose filings are removed from the RMD.

C. Contractual requirements

Every customer sign BestVoiper’s Service Agreement and Acceptable Use Policy. Under those terms, customers must comply with applicable laws and regulations, including the Telephone Consumer Protection Act, the Telemarketing Sales Rule, the Truth in Caller ID Act, the TRACED Act, and the FCC’s robocall mitigation and caller ID authentication rules. Customers are prohibited from transmitting illegal robocalls or calls that use unlawfully spoofed, invalid, unallocated, or unauthorized caller ID. Where applicable, customers must maintain a current Robocall Mitigation Database filing and meet their own STIR/SHAKEN obligations. Customers must respond to BestVoiper’s traceback and information requests

within 24 hours, keep their KYC information current, and report any change in ownership, business model, or traffic profile.

The Service Agreement permits BestVoiper to restrict, suspend, or terminate service immediately and without notice if it has reason to believe that a customer is transmitting illegal traffic or if required by law or regulatory directive.

D. Traffic monitoring and call blocking

BestVoiper monitors voice traffic using its switching platform Vos3000 v2.1.98 to review call detail records and traffic reports for patterns that may indicate illegal robocalling or caller ID abuse. BestVoiper reviews indicators such as unusual call volumes, low answer rates, short call durations, high call failure rates, and invalid or unassigned calling numbers. It may apply account-level call rate and concurrent session limits and uses Do-Not-Originate (DNO) screening to block calls that appear to originate from numbers on its DNO list. BestVoiper investigates suspicious activity identified through traffic monitoring, traceback requests, complaints, FCC notices, or industry alerts. Depending on its findings, BestVoiper may require corrective action, block calls or traffic from the identified source, restrict or suspend service, or terminate the account. BestVoiper documents its findings and any action taken. Where applicable, BestVoiper uses SIP 603+ to signal analytics-based blocking and preserves valid STIR/SHAKEN authentication information when forwarding calls. BestVoiper does not block emergency calls to 911 and makes all reasonable efforts to avoid blocking calls from public safety answering points and government emergency numbers.

E. Blocking required by Commission notice

BestVoiper will promptly investigate traffic identified in a Commission Enforcement Bureau notice, report its findings, and take the mitigation or blocking actions required for its role in the call path within the applicable deadlines, consistent with 47 C.F.R. § 64.1200(n)(2) and (3).

V. TRACEBACKS, COMMISSION NOTIFICATIONS AND LAW ENFORCEMENT

BestVoiper will respond fully to traceback requests from the FCC, civil and criminal law enforcement, and the Industry Traceback Group within 24 hours, as calculated under 47 C.F.R. § 64.1200(n)(1). BestVoiper will cooperate with these entities to investigate and stop illegal robocalls.

The designated contact is:

Name	Jhonattan Hernandez
Title	CEO
Email	jhernandez@bestvoiper.com
Telephone	+1 (917) 809-4239 / +57 312 456 0009

The Company responds promptly and completely to subpoenas, civil investigative demands and other lawful requests from the Commission, state attorneys general and other law enforcement agencies.

VI. TRAINING AND RECORDS

BestVoiper trains personnel responsible for implementing this Plan on customer vetting, traffic monitoring, traceback response, and the handling of suspected illegal robocall activity. BestVoiper updates its training as needed to reflect changes in applicable requirements and internal procedures. The Company maintains records of customer due diligence and verification, traceback requests and responses, investigations, and any actions taken.

VII. MAINTENANCE OF THE DATABASE FILING

The Company will update its Database filing within ten business days of any change to the required information, in accordance with 47 C.F.R. § 64.6305(d)(5), (e)(5) and (f)(5), as applicable, including any change in its role in the call path. The Company will recertify annually, on or before March 1, that the information submitted to the Database is true and correct, in accordance with 47 C.F.R. § 64.6305(h). The Company will pay any applicable filing fee required under 47 C.F.R. § 1.1105.