FUTURE DYNAMICS GROUP INC

Robocall Mitigation Plan

November 16, 2026

1. Company Information

- Legal Name: Future Dynamics Group Inc
- FCC Registration Number (FRN): 0039244645
- Contact: Shumail Hamid Shigri
- Phone: 719-517-1721
- Email: shumail@futuredynamicsinc.com

2. Service Description

Future Dynamics Group Inc is a voice service provider offering outbound and inbound calling services to businesses. The company maintains a robocall mitigation program to ensure all traffic complies with FCC regulations.

3. Robocall Mitigation Practices

A. Know Your Customer (KYC)

- Due diligence is conducted on all new and renewing customers before onboarding.
- Customers must sign a service agreement and provide valid business documentation.
- We verify each client's identity, nature of business, and call use cases to ensure legal use.

B. Call Traffic Monitoring

- Traffic is monitored for suspicious calling patterns, such as high call volumes, short call durations, and unusual call destinations.
- Anomalies are flagged and reviewed by our compliance contact.

C. Call Blocking

- Known spam numbers, invalid caller ID patterns, and Do-Not-Originate (DNO) numbers are blocked.
- We do not accept traffic directly from providers that are not listed in the FCC Robocall Mitigation Database.

D. Complaint Response

- A contact is maintained for spam and abuse complaints.
- Complaints are logged, reviewed, and investigated within 24 hours.
- Repeat offenders or customers engaged in abusive behavior are terminated.

E. Traceback Cooperation

- We respond within 24 hours to traceback requests from the FCC, law enforcement, and the industry traceback consortium.
- We fully cooperate with investigations to identify and stop illegal robocalling activity.

4. Compliance Contact

- Name: Shumail Hamid Shigri
- Phone: 719-517-1721
- Email: shumail@futuredynamicsinc.com

5. Commitment

Future Dynamics Group Inc takes reasonable steps to prevent the origination of illegal robocall traffic and maintains the robocall mitigation program described in this plan, in accordance with 47 CFR § 64.6305.

Signed,

Shumail Hamid Shigri
Future Dynamics Group Inc
November 16, 2026