ROBOCALL MITIGATION PLAN
UDSOFTSOL (OPC) PRIVATE LIMITED

1. Introduction
UDSOFTSOL (OPC) PRIVATE LIMITED (the "Company") is a Voice Service Provider that offers voice services to end-users. The Company does not own or control the underlying network infrastructure used to originate calls and relies entirely on its upstream wholesale carrier (currently Telnyx) for the origination, transmission, and signing of calls.

2. STIR/SHAKEN Implementation
As a reseller that does not control the network infrastructure, the Company has not implemented the STIR/SHAKEN authentication framework on its own network. All calls originating from the Company's network are signed by the upstream provider.

3. Robocall Mitigation Procedures
The Company is fully committed to preventing illegal robocalls and has implemented the following reasonable steps:

- Customer KYC: We conduct strict Know Your Customer (KYC) vetting of all clients before providing them with US telephone numbers or outbound calling capabilities.
- Contractual Obligations: All customers must agree to our Terms of Service, which strictly prohibit the use of our services for illegal robocalls, spoofing, or any fraudulent activities.
- Monitoring and Enforcement: We actively monitor for unusual calling patterns. If a customer is suspected of transmitting illegal traffic, we will immediately conduct an investigation and terminate their service if violations are confirmed.

4. Traceback and Cooperation
The Company commits to responding fully and within 24 hours to all traceback requests from the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium. We will fully cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.