Robocall Mitigation Plan for Skytel Networks, Inc. – 2026

1. Introduction

Skytel Networks, Inc is based in Bradenton, Florida. Skytel Networks, Inc. is committed to preventing the origination, carrying, and processing of illegal robocall traffic. As a non-gateway intermediate reseller of USA only VoIP Services, we understand the importance of maintaining robust robocall mitigation measures in compliance with FCC regulations and the TRACED Act. Pursuant to the commissions Public Notice (DA 24-73) we provide the following update to our robocall mitigation plan as required by the commission.

2. Overview of Services and Providers

We resell SIP trunking services sourced from Skyetel, a STIR/SHAKEN compliant upstream provider based in Boca Raton, Florida USA. This partnership ensures that the telecommunications services provided through Skytel Solutions, Inc. to our end users are secured with the latest in call authentication technologies. We do not receive unauthenticated SIP calls from an originating provider, but nevertheless feel that these are important regulations to mitigate, and hopefully eliminate, the unwanted robocalls and illegal use of VoIP services that have been a pain for so many Americans for far too long.

3. Detailed Mitigation Practices

A: Preventive Measures for Customer Onboarding:
We employ rigorous vetting processes for new and renewing customers to prevent misuse of our services. This includes identity verification and business legitimacy checks. We provide services only to our local market and have actual, first-hand knowledge of our customers' businesses. We conduct actual, in-person installs of services and endpoints only on endpoint phones and devices that we provide that use secure secrets to ensure that accounts cannot be illegally used for SIP trunking through credential theft. We also utilize contractual obligations binding customers to not engage in or facilitate illegal robocalling.

B: Monitoring and Detection Using Call Analytics:
We use analytics to monitor, identify, and block potential illegal robocall traffic. We actively monitor call volume spikes, frequent short-duration calls, and unusual patterns that deviate from typical customer profiles based on the size of their business and extension quantities.

C: Know-Your-Upstream Provider Compliance:
In adherence to section 64.1200(n)(5) of the Commission's rules, our relationship with Skyetel involves regular verification of Skyetel's compliance with STIR/SHAKEN standards. We conduct continuous communications with Skyetel to update any necessary compliance or security measures if needed.

D: STIR/SHAKEN Implementation:

All calls routed through our network benefit from the robust caller ID authentication protocols implemented by Skyetel, significantly reducing the risk of caller ID spoofing and associated illegal activities.

4. Compliance with Regulatory Requirements:

Our plan reflects our ongoing commitment to comply with all relevant regulations. We continuously review and enhance our strategies, ensuring they align with the latest FCC guidelines and industry best practices. As a small provider, we feel that it is important to follow these steps so that overly burdensome (in both time and costs) regulations are not needed to achieve the goals of the commission in mitigating robocalls.

5. Conclusion

Skytel Networks, Inc. remains committed to providing a secure and reliable communication environment, free from the disruptions of illegal robocalls. Our comprehensive mitigation strategy underscores our commitment to uphold the safety of our services and protect the interests of our customers. No other business names have been used by Skytel Networks, Inc. and we are not a foreign service provider. We have not been prohibited from filing in the RMD, and as stated above do not implement STIR/SHAKEN as we do not route any part of the call path through any gateways or devices of ours. Only from Skyetel directly to our end users cloud based phone systems directly. Skyetel, located at 902 Clint Moore Rd. Boca Raton, Florida 33487 is responsible for addressing robocall mitigation related issues, and they can be reached at 360-986-5200.

Best regards,



Jason Chaplinsky

President

Skytel Networks, Inc.