Omnius Studio LLC (Soli): Robocall Mitigation Plan

1. Filer

Company: Omnius Studio LLC, d/b/a Soli (Texas LLC, SOS file 0805063817)

FRN: 0039035449 · Form 499 Filer ID: 839426

Address: 5900 Balcones Dr STE 100, Austin, TX 78731

Principal: Mohammed Abdelrahman, Managing Member and sole owner and manager. Soli has no affiliates, subsidiaries or parent company.

Robocall mitigation contact: Mohammed Abdelrahman, Managing Member, support@meetsoli.com, (888) 608-0902

Provider role: Voice Service Provider (interconnected VoIP for healthcare practices, Texas only as of October 2026). Soli is not a gateway provider, a non-gateway intermediate provider or a foreign voice service provider, and it has no Operating Company Number (OCN).

Prior robocall-related government action or investigation in the past two years: none.

2. STIR/SHAKEN status

Soli does not operate its own SIP switching network. It has not registered with the STIR/SHAKEN Policy Administrator, holds no SPC token and has no STIR/SHAKEN certificate of its own, so it has not implemented STIR/SHAKEN on any portion of its network (47 CFR 64.6305(d)(1)(iii)). Soli is exempt from implementing STIR/SHAKEN under 47 CFR 64.6305(d)(2)(i) because it lacks control over the network infrastructure necessary to implement STIR/SHAKEN: Telnyx LLC operates the network that originates Soli's calls. Our customers' calls are originated through our upstream provider, Telnyx LLC, over Telnyx's network. As a non-facilities-based service provider, Soli relies upon the robocall mitigation and analytics methods of its upstream provider and upon that provider's implementation of STIR/SHAKEN on its network. Telnyx LLC (FRN 0018998724) is listed in the Robocall Mitigation Database, and Telnyx's robocall mitigation methods thus apply to Soli's services as well.

Soli certifies that all calls it originates are subject to the robocall mitigation program described below.

3. Who can make calls (know your customer, 47 CFR 64.1200(n)(4))

Soli sells only to businesses: healthcare practices that accept our Terms of Service and sign a Business Associate Agreement during setup.

During setup the practice gives its legal name, EIN and street business address. Our system refuses PO boxes and allows one practice per EIN unless we approve an exception.

A practice must hold an active, paid subscription (card on file through Stripe) before our system will provision a phone number.

Before Soli assigns any phone number, the practice owner completes a government ID and selfie check through Stripe Identity. Our system refuses to provision a number until the check passes or we approve it after manual review, and it flags any mismatch between the name on the ID and the person who signs the Business Associate Agreement. The check is switched on in our production system.

A practice whose owner fails the ID check cannot get a number. If we see signs of misuse on an account, we suspend its lines while we investigate.

4. Controls that stop illegal robocalls

Use restricted by contract: our Terms of Service (section 9.5.4) prohibit customers from using Soli to send unlawful robocalls or artificial or prerecorded voice messages, or to transmit misleading or spoofed caller identification in violation of the Truth in Caller ID Act.

Spend and rate limits: our Telnyx outbound voice profile caps outbound voice at $25 a day and refuses destinations above $0.05 per minute.

Destinations: the same profile allows outbound calls to the United States and Canada only.

Caller ID: when our system creates a line, it sets the line's Telnyx calling connection to present only that line's own number on every outbound call. Customers cannot choose an arbitrary caller ID.

No dialer, no broadcast voice: Soli offers no autodialer, voice broadcast or prerecorded-message campaign features, so calling volume stays at the scale of a person dialing. People place outbound calls one at a time from our apps. The calls our system places by itself go to the practice's own staff phones, for example ringing a clinician's mobile for an inbound call, or reaching the on-call clinician when the AI receptionist hears a caller in crisis. A staff member can also start a call back to a caller in crisis, and our system connects that call only to that one caller. The AI receptionist answers inbound calls. Missed-call text-back sends a single text to a caller whose call the practice missed, and places no voice call.

Monitoring and analytics: Soli does not use a third-party call-analytics vendor. An automated check on our servers runs once a day, compares each practice's Telnyx usage cost with its plan price and emails us when the cost runs high, and a second automated check on our servers reviews our Telnyx account balance every 15 minutes and alerts us when it drops. The $25 daily voice cap applies whether or not we have reviewed an alert. When an alert points to misuse, we pause the line and investigate.

Complaints: Anyone can report calls from a Soli number to support@meetsoli.com. We investigate the line and suspend it when warranted.

5. Traceback and cooperation

Soli commits to respond within 24 hours to all traceback requests from the Commission, law enforcement and the industry traceback consortium, and to cooperate with them in investigating and stopping any illegal robocallers that use its service to originate calls, including suspending a customer that the investigation shows is originating illegal calls. The traceback contact is the robocall mitigation contact above.

6. Upstream provider (know your upstream provider)

Telnyx LLC is Soli's only upstream voice provider. Telnyx LLC is listed in the Robocall Mitigation Database. We'll confirm its listing is current each year when we recertify.

7. Updates

Soli recertifies this filing every year between February 1 and March 1 and updates it within 10 business days of any change to the information above, including changes in CORES.

8. Certifications

Soli certifies that it has not been subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.

Soli certifies that at no time during the prior two years has Soli been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

Soli certifies that, in conjunction with its upstream provider, Soli refuses to accept traffic from unlisted and de-listed providers from the Commission’s Robocall Mitigation Database.

Certified by Mohammed Abdelrahman, Managing Member, Omnius Studio LLC, on October 29, 2026.