Robocall Mitigation Program Description CloudSourcing Inc has implemented a robocall mitigation program designed to prevent the origination, transmission, and termination of illegal robocall traffic on its network, in compliance with applicable Federal Communications Commission (FCC) rules and regulations. The company has deployed the STIR/SHAKEN framework across its IP-based voice network in accordance with FCC mandates. All outbound calls are signed using authorized STIR/SHAKEN certificates to provide attestation of caller identity. Inbound calls are evaluated for authentication status, and calls that are unsigned, improperly signed, or otherwise deemed suspicious are subject to additional scrutiny and mitigation measures. CloudSourcing utilizes a multi-layered mitigation approach incorporating Session Border Controllers (SBCs), SIP signaling inspection, and real-time traffic monitoring. These controls enable the company to identify anomalous calling patterns, detect potentially fraudulent traffic, and take appropriate action, including call blocking, labeling, rate limiting, or traffic suspension. The company partners with reputable upstream providers and vendors, including Skyswitch and Counterpath, to ensure secure and trusted call routing. These relationships support enforcement of robocall mitigation practices across interconnected networks. CloudSourcing also employs analytics and reputation-based tools, including solutions from TransNexus, to enhance its ability to identify and mitigate illegal robocall traffic. These tools provide call pattern analysis, reputation scoring, and automated policy enforcement to address emerging threats in near real time. In addition, CloudSourcing maintains procedures to respond promptly to traceback requests from authorized entities, including the USTelecom Industry Traceback Group (ITG), law enforcement agencies, and regulatory authorities. The company investigates suspected illegal robocall activity and takes corrective action when necessary, including terminating service to customers or partners found to be originating or transmitting unlawful traffic. CloudSourcing continuously reviews and updates its robocall mitigation policies and procedures to remain aligned with evolving FCC requirements and industry best practices. Through these measures, the company is committed to protecting consumers, preserving trust in caller ID, and supporting the integrity of the telecommunications ecosystem.