Robocall Mitigation Plan

Company Name: TELEVEXCOMMUNICATIONS LTD
FCC Registration Number (FRN): 0039063862
Entity Type: Foreign Entity
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1. Company Overview

TELEVEXCOMMUNICATIONS LTD is a telecommunications company working toward establishing its US telecommunications compliance framework. The company is currently in the process of implementing STIR/SHAKEN call authentication and completing the associated regulatory requirements.

2. Robocall Mitigation Measures

The company is committed to preventing illegal robocalls and reducing the transmission of unwanted or fraudulent calls. It will implement appropriate measures, including:

- Monitoring outbound calling traffic for unusual or suspicious patterns.
- Reviewing customer information and verifying customer identities before providing services.
- Assessing customer traffic profiles and investigating unusual calling volumes or destinations.
- Taking appropriate action against customers suspected of originating illegal or fraudulent calls.
- Maintaining records of customer onboarding, complaints, and mitigation activities.
- Cooperating with upstream providers, downstream providers, and relevant regulatory authorities to address suspected illegal robocall traffic.

3. STIR/SHAKEN Implementation

TELEVEXCOMMUNICATIONS LTD is currently working toward STIR/SHAKEN implementation. The company intends to complete the applicable registration, authorization, and technical integration requirements and will implement call authentication in accordance with applicable FCC requirements.

Until implementation is completed, the company will apply appropriate interim robocall mitigation measures consistent with its role as a telecommunications service provider.

4. Customer and Traffic Monitoring

The company will conduct risk-based reviews of customers and calling traffic to identify potential spoofing, suspicious call patterns, and other indicators of illegal robocall activity. Suspected violations will be investigated promptly, and appropriate corrective action may include traffic suspension or service termination.

5. Complaint Handling and Corrective Action

The company will maintain a process for receiving and investigating robocall complaints. Where suspicious or unlawful activity is identified, it will take reasonable steps to investigate the source, mitigate the activity, document the outcome, and coordinate with relevant providers or authorities when necessary.

6. Third-Party and Upstream Provider Coordination

The company will work with its upstream telecommunications providers to support traceback requests, investigate suspicious traffic, and implement appropriate mitigation measures. It will also review relevant contractual and operational controls to reduce the risk of illegal traffic entering or leaving its network.

7. Ongoing Compliance

TELEVEXCOMMUNICATIONS LTD is committed to maintaining compliance with applicable FCC robocall mitigation requirements. The company will review and update this plan as its operations and STIR/SHAKEN implementation progress and will ensure that its RMD information remains accurate and current.

Authorized Representative: John Moshe
Title: CEO
Company: TELEVEXCOMMUNICATIONS LTD