Robocall Mitigation Plan

Prepaid Refills Inc
FCC Registration Number: 0035097385
Revised: October 29, 2026

1. Service description

Prepaid Refills Inc provides voice calling services directly to individual and business end users in the United States. The company operates a FreePBX system and routes outbound calls through IDT. This plan describes its measures and commitments to prevent illegal calls and misuse of its service.

2. Responsible officer

Mechel Moskowitz - General Officer
Telephone: +1 845-288-3155
Email: 4641324@gmail.com
The General Officer is responsible for robocall mitigation, abuse complaints, traceback requests and coordination of the company's response.

3. Customer identification and verification

Before activation, the company collects each customer's name and address and verifies those details against a utility bill or comparable supporting documentation. These checks associate the service account with the customer's identity and address.

4. Human-initiated calling and customer restrictions

The company commits to restricting its service to human-initiated, person-to-person calls. It will prohibit automated dialing campaigns, prerecorded or artificial-voice calling, illegal robocalls, fraudulent calling and unlawful caller-ID spoofing. Customers must use caller identification they are authorized to use. The company will enforce these restrictions and suspend or block customers when prohibited use is identified.

5. Daily review and intervention

The company reviews call logs every day to identify potential misuse. The General Officer reviews complaints and suspicious activity, identifies the associated customer and takes appropriate action, including restricting, suspending or blocking service. The current monitoring method is manual call-log review; no separate automated analytics service is claimed. Customer screening and monitoring reduce risk but do not guarantee that misuse can never occur.

Response and accountability

6. Call-record retention

The company currently retains call logs for one month. Available records support daily review, complaint investigation and traceback responses. This description of current practice is not a determination of every applicable recordkeeping obligation.

7. Traceback response and cooperation

Prepaid Refills Inc commits to responding fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium. The General Officer examines available records, identifies the associated customer and provides responsive information. The company will cooperate in investigating and stopping illegal callers and coordinate with its upstream provider where necessary to trace or stop traffic.

8. STIR/SHAKEN implementation status

Prepaid Refills Inc has not implemented STIR/SHAKEN on its FreePBX service. IDT supplies outbound calling connectivity. This plan does not claim a STIR/SHAKEN exemption or extension. Any exemption or extension claimed in the RMD certification must have an independently established applicable basis. The company's human-initiated calling policy and mitigation commitments do not themselves establish such an exemption.

9. Company responsibility and upstream oversight

Prepaid Refills Inc accepts responsibility for its own service, customer screening, monitoring, enforcement of its calling restrictions and compliance obligations. It will maintain accurate upstream-provider contact information and cooperate with the upstream provider on abuse reports, traceback requests and traffic restrictions. The company makes no representation that its upstream provider has assumed the company's regulatory responsibilities.

10. Maintenance and accuracy

The General Officer will review this plan when customer screening, monitoring, authentication practices or provider arrangements change and keep the RMD filing current as required. The officer signing the RMD certification must confirm that the filed information accurately reflects the company's operations and applicable obligations. The commitments in this plan are company commitments; this document does not represent an FCC approval or a legal determination of exemption.