BONMONIQ SASU

Robocall Mitigation Program

FRN 0039059365 | Effective 25 October 2026

1. Provider and scope

Bonmoniq SASU is a French company with its registered office at 47 rue Vivienne, 75002 Paris, France. Bonmoniq supplies business communications software and retail voice services to business end users. Its trading name is Bonmoniq. This program covers calls originated by its customers using US telephone numbers and delivered to US destinations through its upstream provider, Telnyx.

Bonmoniq is preparing its initial US customer pilot. Customer voice access is activated only following the document verification and approval process described below. Bonmoniq does not offer wholesale transit to other telecommunications providers under this program. It remains responsible for its own customer verification, mitigation decisions and traceback cooperation even though it uses an upstream carrier.

2. STIR/SHAKEN status and upstream provider

Bonmoniq operates its service from France as a foreign voice service provider within the meaning of 47 CFR 64.6300(c). It has not implemented STIR/SHAKEN on its own network and selects Option 3 in its RMD filing. FCC DA 26-72, Appendix A, Question 2, explains that foreign providers may select Option 3 and identify their foreign-provider status as the reason. This concerns STIR/SHAKEN implementation only and does not remove robocall mitigation or RMD obligations.

Telnyx is Bonmoniq's upstream numbering and outbound voice supplier. Bonmoniq identifies the Telnyx account and assigned telephone numbers used for its service, follows applicable Telnyx anti-abuse requirements, and cooperates with Telnyx on investigations and restrictions. Carrier-side call authentication is performed by Telnyx under its service arrangements; Bonmoniq does not represent that Telnyx's certificate is Bonmoniq's own certificate. Bonmoniq checks the applicable Telnyx RMD listing before US traffic activation and when notified of a material change in the upstream provider's status.

3. New and continuing customer verification

Before enabling US outbound voice access, Bonmoniq first checks customer documents using a script. Any discrepancy or flagged result is referred for manual review. Screening includes sensitive-name matching against an internal review list; a potential match triggers review rather than being treated as proof of wrongdoing. A manager is assigned to the customer, and calling permissions are granted only after the documents have been approved. The President oversees this process. The verification records the customer's legal business name, registration jurisdiction and registration number, business address, representative's identity and authority, business contact information, and the proposed calling purpose. Registration information is checked against an available official business register. Supporting business or representative documents are requested where registry information is unavailable, incomplete, inconsistent or insufficient to establish a legitimate business relationship.

The review also verifies that each outgoing caller ID is a number assigned to the customer through Bonmoniq's carrier account or properly ported with authorization. Customers are not authorized to present unrelated or unverified caller IDs. Bonmoniq rejects or keeps voice access inactive where identity, authority, number rights or the proposed use cannot be satisfactorily established.

For continuing and renewing customers, Bonmoniq reviews changes in the customer's business details, representative, number use or calling purpose, together with any complaints or carrier abuse notices received. Material changes, suspicious activity or inconsistencies trigger renewed verification and, where appropriate, a hold on outgoing calls until the issue is resolved. These controls apply to the pilot as well as later customers.

4. Customer terms and permitted use

Bonmoniq's customer terms reserve the right to refuse, suspend or close an account containing false, incomplete or fraudulent information and to suspend or terminate service for unlawful use, fraud, material breach or a security emergency. Those provisions support enforcement of this program. Business verification and calling-purpose review form part of the voice activation process.

Bonmoniq does not authorize illegal robocalls, fraudulent or misleading calls, unlawful prerecorded or automated campaigns, or unlawful caller ID spoofing. Approval of a business account is not permission to conduct any campaign that violates applicable calling or consent requirements. A customer whose conduct raises such concerns must provide an explanation and relevant supporting information before Bonmoniq restores restricted service.

5. Traffic review and analytics disclosure

Bonmoniq's initial pilot uses manual review rather than a separate automated robocall scoring or commercial call analytics product. The President reviews available customer call records and Telnyx notices when investigating suspected misuse. Review considers the customer's approved purpose, sudden changes in volume, repeated short-duration calls, unusual destination patterns, caller ID inconsistencies, complaints, and information supplied by Telnyx or competent authorities. These indicators prompt investigation and are not treated as conclusive proof of unlawful calling on their own.

Bonmoniq relies on Telnyx for its upstream network's fraud and abuse detection and call authentication functions and uses Telnyx notices as an input to its own mitigation decisions. The relevant upstream provider is Telnyx. Bonmoniq does not claim access to Telnyx's proprietary analytics or guarantee that Telnyx detects every unlawful call. No additional third-party call analytics vendor is designated under this program.

Carrier warnings and complaints are routed to the responsible contact identified in this document. Manual call-record review uses the information actually available through Bonmoniq's platform and Telnyx account; this program does not represent that unverified automated scoring, continuous automated surveillance or a dedicated round-the-clock staff is deployed.

6. Investigation, restrictions and remediation

On receiving a credible abuse report, traceback request, carrier warning or suspicious-activity indication, the President identifies the affected customer and telephone number, preserves relevant available records, checks the approved business purpose and number authorization, and requests an explanation or further evidence where appropriate.

Bonmoniq may withhold activation, restrict outgoing voice access, suspend the affected number or account, or terminate service when necessary to stop suspected illegal calling. Restrictions are implemented through Bonmoniq's service controls and/or its upstream Telnyx account and support channels. Where emergency-access obligations apply, restrictions are implemented consistently with those obligations. Bonmoniq cooperates with Telnyx and competent authorities to stop illegal calls and avoids restoring ordinary outgoing service until the relevant concern has been addressed.

The investigation record identifies the report, affected customer and number, available call details, decisions, actions and communications with the customer and upstream provider. Repeated or unresolved abuse can result in termination. Bonmoniq uses lessons from incidents to improve its onboarding and mitigation practices.

7. Traceback response and responsible contact

Bonmoniq commits to respond fully and within 24 hours to all traceback requests received from the FCC, law enforcement and the industry traceback consortium, and to cooperate in investigating and stopping illegal robocallers using its service. This commitment applies on weekends and holidays as well as business days. The President is responsible for monitoring the contact channels and arranging coverage needed to meet this commitment.

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On receipt, Bonmoniq promptly identifies the customer, calling number, called number, time and available call identifiers associated with the request. It reviews and supplies relevant available customer and routing information, identifies Telnyx as the upstream provider where applicable, and coordinates promptly with Telnyx for information held upstream. Bonmoniq preserves relevant available records, explains any information that is unavailable and the steps taken to obtain it, and continues cooperation until the request is addressed. A receipt-only acknowledgment does not replace the commitment to provide a full response within 24 hours.

Bonmoniq keeps business-verification evidence, number-assignment or porting evidence, available call records and incident correspondence in accordance with its applicable privacy and retention requirements. Records needed for a specific lawful investigation are preserved as required. This plan does not claim indefinite retention, availability of records that were never collected, or disclosure beyond applicable legal authority.

8. Accountability and maintenance

The President owns this program, supervises manual approvals and restrictions, and reviews it when the service, upstream provider, customer risk profile or applicable requirements change and after material abuse incidents. The program applies to all relevant US outbound calling, including the first pilot customers. Procedures described here must be in place and followed when voice access is activated.

Bonmoniq updates changed RMD information within 10 business days as required by 47 CFR 64.6305(d)(5) and completes annual RMD recertification by March 1 under 47 CFR 64.6305(h). This program is submitted as a public document; no confidential treatment is requested.

9. Regulatory references

47 CFR 64.6300(c); 47 CFR 64.6305(a), (d) and (h).
FCC DA 24-73, Robocall Mitigation Database filing requirements, 25 January 2024.
FCC DA 26-72, Appendix A, Frequently Asked Questions for Filers, 20 January 2026, Questions 2, 3, 12, 13, 14 and 15.
FCC Robocall Mitigation Database External Filing Instructions, July 2026.