

LYSTERIUM INC.

ROBOCALL MITIGATION PROGRAM DESCRIPTION

NON-CONFIDENTIAL - REDACTED

Prepared 21 October 2026 | FCC Registration Number: 0039044367

Robocall mitigation contact: David Shi, Co Founder

Mitigation requests: support@lysterium.com | Telephone: +1 905 872 2270

Address: 2 Sheppard Ave E, Unit 2000, North York, ON M2N 5Y7, Canada

1. Provider and service

Lysterium Inc. is based in Canada, resells SIP voice services and bills end customers directly. Its underlying SIP supplier is [REDACTED]. Lysterium has not implemented STIR/SHAKEN on any portion of its network and does not claim carrier authentication under another provider's certificate as its own implementation. Lysterium does not have an Operating Company Number (OCN).

2. Customer verification

Lysterium verifies customer identity and business information as part of its measures to avoid providing service for illegal robocall activity.

3. Measures to address illegal calling

Lysterium reviews calling activity, investigates suspected abuse and blocks suspected abusive calling. These controls support its efforts to identify and stop illegal robocall activity using its services.

4. Records

Lysterium preserves relevant records to support review and investigation of calling activity and responses to traceback requests.

5. Traceback and cooperation

Robocall mitigation notices and traceback requests should be sent to support@lysterium.com. Lysterium Inc. commits to respond fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium, including requests received on weekends and holidays. Lysterium will cooperate with these entities in investigating and stopping illegal robocallers using its service.

6. Program administration

David Shi, Co-Founder, is Lysterium Inc.'s designated robocall mitigation contact and is responsible for coordinating the company's response to robocall mitigation matters. Contact details are provided above.