

Robocall Mitigation Program – FCC Submission Version

Our organization has implemented a comprehensive Robocall Mitigation Program to comply with FCC regulations and protect consumers from illegal and unwanted robocalls.

Caller ID Authentication

All outbound calls originating from our network are authenticated using STIR/SHAKEN protocols to verify caller legitimacy and prevent caller ID spoofing. Authentication results are monitored and reviewed regularly.

Traffic Monitoring

We continuously monitor call traffic patterns, including volume, duration, and destination, to detect anomalies indicative of robocall activity. Automated alerts and analytics tools are used to identify suspicious calls in real time.

Mitigation Actions

Numbers associated with illegal robocall activity are immediately blocked or suspended. Escalation procedures are in place for suspected violations, including internal investigation and coordination with law enforcement or regulatory agencies.

Oversight

The program is managed by our Compliance and Network Security teams, who conduct regular audits, update mitigation strategies, and ensure ongoing alignment with evolving FCC requirements.

Commitment to Compliance

We maintain detailed records of authentication results, traffic analysis, and mitigation actions, and will provide reports to the FCC upon request. Our program is designed for continuous improvement to address emerging robocall threats.