

Robocall Mitigation Program

Clearpoint Communications LLC | FRN: 0038924916

Role in the Call Chain

Clearpoint Communications LLC (the "Company") is a non-facilities-based interconnected VoIP provider. It sells hosted PBX phone service directly to business end users, and also provides its platform on a white-label basis to reseller partners, who sell service to their own end users. The Company does not accept traffic from other providers for transit.

STIR/SHAKEN Status

The Company has not implemented STIR/SHAKEN on its own network and does not claim an extension or exemption under 47 CFR § 64.6304. The Company does not yet have its own SPC token. Outbound calls are delivered to Bulk Solutions, which is listed in the Robocall Mitigation Database.

Steps to Avoid Originating Illegal Robocalls

- Direct customers are verified before activation, including business identity, address, and intended use.
- Resellers are verified before activation, including business identity and a current listing in the Robocall Mitigation Database.
- Customers and resellers must agree to terms that prohibit illegal robocalls and caller ID spoofing. Resellers must verify their own end users before activating service.
- Customers or resellers that serve call centers, telemarketing, or autodialed or prerecorded calling are not accepted.
- End users can only present caller ID numbers assigned to their account.
- Accounts have call limits, and the Company monitors for unusual call volume or patterns.
- Accounts found originating illegal robocalls are suspended or terminated, and resellers that fail to act on their end users are terminated.

Traceback Commitment

The Company commits to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with those entities in investigating and stopping any illegal robocallers that use its service to originate calls.

Contact

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