

ROBOCALL MITIGATION PLAN

Company: VOIPNET LLC

Upstream Carrier: RingLogix

Service Type: Interconnected VoIP

STIR/SHAKEN Implementation

VOIPNET relies on RingLogix for full STIR/SHAKEN authentication and verification. RingLogix signs outbound calls and validates inbound calls using industry-standard attestation levels.

Customer Vetting

Before activating service:

- Customers must provide valid business identity
- High-risk industries undergo additional verification
- Traffic patterns are monitored for anomalies

Anti-Spoofing Controls

- Customers may only present caller IDs they own
- Unauthorized caller ID usage is blocked
- Suspicious traffic triggers automatic review

Traffic Monitoring

VOIPNET monitors:

- Call volume spikes
- Short-duration high-frequency calls
- Invalid or unassigned caller IDs
- High-risk destinations

Enforcement Actions

If abuse is detected:

- Immediate call blocking
- Account suspension
- Termination for repeated violations
- Reporting to upstream carrier and FCC if required

Recordkeeping

Logs are retained for **24 months**, including:

- Call attempts
- Caller ID usage
- Mitigation actions
- Customer onboarding documentation