

Robocall Mitigation Program Description

Company Name: Alazanes Group Inc

FRN: 0038749057

Address: 980 S Knott Ave Anaheim, CA 92804, USA

Contact Person: Gregorio Muniz

Email: gregoriomuniz@alazanesgrupo.com

1. Type of Provider

Gregorio Muniz operates as an **wholesale voice provider**, primarily handling CC traffic. The company does not generate robocalls and does not engage in spam or fraudulent activities.

2. STIR/SHAKEN Implementation

At present, **Alazanes Group Inc**

:

- [✓] Has partially implemented STIR/SHAKEN in its IP network where technically feasible.
 - [✓] For traffic where STIR/SHAKEN cannot be implemented (e.g., international TDM interconnections), the company follows a strict **Robocall Mitigation Program** to ensure only legitimate traffic is carried.
-

3. Robocall Mitigation Practices

Alazanes Group Inc employs the following measures:

1. **Know Your Customer (KYC):**
 - Full verification of all customers and upstream carriers before interconnection.
 - Contracts require compliance with U.S. and international anti-robocall regulations.
2. **Traffic Monitoring & Analytics:**
 - Continuous monitoring of call patterns for anomalies such as:
 - High volume of short-duration calls.
 - Invalid or unassigned CLI (Caller ID).
 - Repeated calls to the same destination within short intervals.

3. **Blocking & Enforcement:**

- Immediate suspension of customers found sending spam or fraudulent calls.
- Blocking of numbers flagged as high-risk or reported by industry databases.

4. **Complaint Handling:**

- A dedicated compliance contact is available to promptly respond to traceback requests from the USTelecom Industry Traceback Group (ITG) and FCC inquiries.

5. **Ongoing Review:**

- Regular audits of network traffic and customer activity.
- Updating mitigation policies in line with FCC and industry best practices.

4. Compliance Officer

Name: Gregorio Muniz

Title: CEO

Email: gregoriomuniz@alazanesgrupo.com

Phone: +17589349820

Certification

Alazanes Group Inc certifies that it has implemented the above-described Robocall Mitigation Program and will cooperate fully with FCC and industry traceback requests.

Authorized Signatory:

Name: Gregorio Muniz

Title: CEO

Date: 21-09-2026