

ROBOCALL MITIGATION PROGRAM

Cascade Voice Networks, LLC FRN: 0038893459 Date: September 16, 2026

1. OVERVIEW

Cascade Voice Networks, LLC ("Cascade Voice") is a voice service provider that originates voice traffic to wholesale partners in the United States. This program describes the reasonable steps Cascade Voice takes to avoid originating illegal robocall traffic, consistent with 47 CFR § 64.6305.

2. CUSTOMER VERIFICATION

Cascade Voice verifies all new customers prior to provisioning service, collecting and retaining: legal business name, physical business address, valid contact telephone number, and email address. Cascade Voice reviews each customer's intended calling campaigns, expected call volumes, and use of prerecorded voice or artificial voice. Customers must certify compliance with the Telephone Consumer Protection Act and 47 U.S.C. § 227, and may not use the service to originate illegal robocall traffic.

3. TRAFFIC MONITORING

Cascade Voice monitors originated traffic for indicators of illegal robocall activity, including unusually high call volume, short average call duration, low answer rates, and patterns of rapid sequential dialing. Upon detecting anomalous traffic, Cascade Voice investigates the responsible customer and takes prompt corrective action.

4. TRACEBACK COOPERATION

Cascade Voice will respond fully and promptly, and within 24 hours, to all traceback requests from the Federal Communications Commission, law enforcement, and the industry traceback consortium, and will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

5. ENFORCEMENT

Upon identifying a customer originating illegal robocalls, Cascade Voice will take escalating remedial action, including written notice to the customer, suspension of call traffic, and termination of service, as appropriate.

6. POINT OF CONTACT

All robocall mitigation inquiries should be directed to:

Compliance Manager Cascade Voice Networks, LLC 590 Commerce Path Tacoma, WA 98409 United States Phone:
(253) 892-3602 Email: jasonborne202202@proton.me

