

ROBOCALL MITIGATION PLAN

TRANS DIAL TELECOM LLC

Company Information

Item	Details
Company Name	TRANS DIAL TELECOM LLC
FRN	0038872537
FCC Form 499 Filer ID	839260
Principal Operating Address	971 US HIGHWAY 202N #7579, BRANCHBURG, NJ, 08876, USA
Website	www.transdialtelecom.com
Owner / Compliance Contact	MATHEW D DEXTER
Email	support@transdialtelecom.com

1. STIR/SHAKEN Implementation Status

TRANS DIAL TELECOM LLC has successfully completed the implementation of STIR/SHAKEN and has deployed STIR/SHAKEN authentication within its telecommunications operations in accordance with applicable FCC requirements.

The company has completed the required registration, certification, and implementation steps necessary to support STIR/SHAKEN call authentication. STIR/SHAKEN is now operational and actively used for applicable originating voice traffic handled through the company's network and service platforms.

TRANS DIAL TELECOM LLC uses STIR/SHAKEN authentication and verification mechanisms to help identify and mitigate caller ID spoofing, improve call authentication, and reduce the risk of illegal robocall traffic originating from or transmitted through its network.

The company maintains ongoing monitoring, customer verification, traffic analytics, traceback cooperation, call filtering, and enforcement procedures as described throughout this Robocall Mitigation Plan.

TRANS DIAL TELECOM LLC will continue to maintain and monitor its STIR/SHAKEN implementation and will update its systems, policies, and procedures as necessary to remain compliant with applicable FCC requirements and industry standards.

2. Business Model & Network Role

TRANS DIAL TELECOM LLC participates in the telecommunications ecosystem in two primary capacities:

Wholesale Services

Providing voice termination and interconnection services to:

- Carrier partners
- Resellers
- Telecommunications providers

Direct Customer Services

Providing telecommunications services directly to retail and business customers originating traffic through the company's network and platform.

Estimated Traffic Distribution

Traffic Type	Percentage
Direct End-User Traffic	5% – 7%
Wholesale & Reseller Traffic	90% – 95%

3. Robocall Mitigation Program

TRANS DIAL TELECOM LLC takes affirmative and effective measures to prevent its network from being used to originate illegal robocalls.

3.1 Know Your Customer (KYC) Procedures

- Identity verification of all customers prior to service activation.
- Collection of valid government identification.
- Collection of business registration records.
- Collection of tax identification documentation.
- Verification of authorized representatives.
- Risk-based customer onboarding and screening.
- Enhanced due diligence for high-risk industries including:
 - Debt recovery
 - Lead generation
 - Healthcare communications
 - Political outreach

3.2 Traffic Monitoring & Analytics

TRANS DIAL TELECOM LLC continuously monitors inbound and outbound traffic using automated and manual review processes.

Monitoring includes:

- High-volume traffic spikes
- Short-duration call activity
- Sequential dialing patterns
- Auto-dialing behavior
- Completion-rate anomalies

- Other suspicious traffic indicators

Automated alerts are generated whenever unusual activity is detected.

3.3 Call Blocking & Filtering

The company utilizes automated fraud detection and filtering systems to:

- Block suspicious traffic;
- Prevent spoofed calling activity;
- Restrict calls with suspicious caller ID information; and
- Utilize STIR/SHAKEN authentication and verification results to identify, evaluate, and mitigate suspicious or potentially fraudulent calling activity.

3.4 Do-Not-Originate (DNO) Protection

TRANS DIAL TELECOM LLC maintains protections against caller ID spoofing and invalid number usage through:

- Industry-standard Do-Not-Originate (DNO) lists;
- Internal risk databases; and
- Blocking of invalid, unallocated, or spoofed telephone numbers.

3.5 Traceback Cooperation

TRANS DIAL TELECOM LLC fully cooperates with traceback efforts and industry partners, including the U.S. Telecom Industry Traceback Group.

Traceback Procedures

- Responses to traceback requests within 24 hours or within the applicable regulatory timeframe.
- Investigation of the traffic source and associated customer account.
- Retention of traceback records for a minimum of two (2) years.

3.6 Upstream Provider Compliance

TRANS DIAL TELECOM LLC works with reputable and compliant upstream providers and telecommunications partners. The company evaluates upstream providers based on their regulatory compliance, robocall mitigation practices, traffic management controls, and STIR/SHAKEN capabilities where applicable.

The company prefers to work with providers that:

- Have implemented STIR/SHAKEN where applicable;
- Maintain effective robocall mitigation and fraud prevention programs;
- Cooperate with traceback investigations; and
- Maintain appropriate customer and traffic compliance controls.

3.7 Downstream Customer Enforcement & TCPA Controls

All customers must comply with:

- Telephone Consumer Protection Act (TCPA)
- Telemarketing Sales Rule (TSR)
- Federal and State Do-Not-Call requirements

- Company Terms of Service
- Acceptable Use Policy

Additional controls include:

- Consent documentation requirements for outbound campaigns when applicable.
- Continuous monitoring of customer traffic.
- Immediate investigation of suspicious activity.
- Immediate suspension or permanent termination for policy violations.

3.8 Record Retention

TRANS DIAL TELECOM LLC maintains:

- Call Detail Records (CDRs)
- Traffic monitoring logs
- Customer compliance records

Records are retained for a minimum of two (2) years and are available for regulatory or traceback purposes upon request.

3.9 Regulatory Compliance

TRANS DIAL TELECOM LLC complies with all applicable regulations related to robocall mitigation, including:

- FCC Robocall Mitigation Requirements
- Telephone Consumer Protection Act (TCPA)
- Telemarketing Sales Rule (TSR)
- Federal and State Do-Not-Call Requirements
- Applicable STIR/SHAKEN Obligations

4. Network Security & Traffic Controls

To maintain network integrity and minimize abuse, TRANS DIAL TELECOM LLC employs multiple monitoring, fraud detection, and enforcement mechanisms.

Where policy violations are identified:

- Services may be suspended immediately;
- Traffic may be blocked or restricted; and
- Accounts may be permanently terminated depending on the severity of the violation.

5. Management & Public Presence

TRANS DIAL TELECOM LLC is a privately owned telecommunications company.

MATHEW D DEXTER serves as the Owner and primary point of contact for:

- Compliance
- Operations
- Carrier Relations

- Regulatory Matters

Management remains directly accessible and actively involved in day-to-day operations and compliance oversight.

The company continues to expand its public business presence and professional profiles across relevant industry platforms. Government-issued identification of the owner has been provided where required to support carrier due diligence and compliance reviews.

Submitted By

MATHEW D DEXTER

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