

ROBOCALL MITIGATION PLAN

ALBETECH SOLUTION LLC

FCC Registration Number (FRN): 0038769576

Filed pursuant to 47 C.F.R. § 64.6305

Effective Date: September 8, 2026

1. Filer Information and Description of Operations

1.1 Albotech Solution LLC (the “Company”) is a Florida limited liability company with its principal place of business at 13910 Fullerton Drive, Tampa, Florida 33625. The Company offers service under the name Albotech Solution at <https://www.albotechsolution.com>.

1.2 The Company is a Voice Service Provider as defined in 47 C.F.R. § 64.1600(r). The Company provides interconnected VoIP business communications service (hosted PBX / UCaaS) to end-user business customers located in the United States.

1.3 The Company does not operate its own switching network and does not hold direct access to North American Numbering Plan resources. All voice traffic originated by the Company’s customers is delivered to and carried by the Company’s sole underlying wholesale provider, SkySwitch, a BCM One company (the “Underlying Provider”), which performs caller ID authentication and origination on the Company’s behalf.

1.4 The Company does not provide wholesale origination, bulk SIP trunking, or voice services to other carriers, resellers, or unaffiliated service providers. All of the Company’s customers are end users known to the Company.

1.5 The Company does not itself originate autodialed or prerecorded-voice calls, and does not market its service for use in outbound telemarketing campaigns.

2. Caller ID Authentication (STIR/SHAKEN) Status

2.1 The Company does not operate an Internet Protocol network over which it originates calls and does not hold direct access to North American Numbering Plan numbering resources. Under Secure Telephone Identity Governance Authority policy, the Company is therefore incapable of obtaining a Service Provider Code (SPC) token, which is a prerequisite to the STI certificate necessary to authenticate calls under the STIR/SHAKEN framework. The Company is accordingly exempt from the requirements of 47 C.F.R. § 64.6301 pursuant to 47 C.F.R. § 64.6304(b), which exempts voice service providers that are incapable of obtaining an SPC token due to Governance Authority policy until such time as they are capable of obtaining one. The Company has certified in the Robocall Mitigation Database that it has not implemented the STIR/SHAKEN authentication framework on

any portion of its network, and submits this Plan as its robocall mitigation program pursuant to 47 C.F.R. § 64.6305(a).

2.2 All calls originated by the Company's customers are authenticated and signed by the Underlying Provider using the Underlying Provider's STIR/SHAKEN certificate. All telephone numbers used by the Company's customers are assigned from the Underlying Provider's numbering inventory, and calls originated by the Company's customers therefore receive Attestation Level "A."

2.3 The Company has confirmed that the Underlying Provider maintains a current, valid filing in the Robocall Mitigation Database and authenticates all traffic the Company originates through it.

3. Know Your Customer Procedures

3.1 **No self-service origination.** The Company does not offer self-service sign-up for outbound PSTN calling. Outbound calling is provisioned only after a written service agreement has been executed with an identified and verified business customer.

3.2 **Verification.** Before provisioning outbound calling, the Company verifies and records:

- (a) the legal name and active registration status of the customer with the applicable Secretary of State or equivalent authority;
- (b) the customer's federal Employer Identification Number;
- (c) the customer's physical business address;
- (d) the name, title, and contact information of the individual authorized to execute the service agreement;
- (e) a business email address at a domain controlled by the customer, and a call-back telephone number, each independently confirmed;
- (f) a description of the customer's business and its intended use of the service, including expected outbound calling volume and calling patterns.

3.3 **Heightened review.** A prospective customer whose stated use includes outbound telemarketing, lead generation, debt collection, political calling, survey or polling activity, or any high-volume automated dialing is subject to heightened review. Such a customer is not provisioned unless it provides (i) a description of its own compliance program under the Telephone Consumer Protection Act, (ii) the source and form of the prior express consent it obtains from called parties, and (iii) written acknowledgment of the Company's Acceptable Use Policy. The Company reserves the right to decline any applicant in its sole discretion.

3.4 **Records.** Onboarding verification records are retained for the duration of the customer relationship and for not less than two (2) years thereafter.

4. Telephone Number Assignment and Calling Party Number Controls

4.1 All telephone numbers used by the Company's customers are provisioned from the Underlying Provider's numbering inventory and are assigned within the Company's systems to a specific, identified customer account. The Company does not permit its customers to use telephone numbers obtained from any other provider as the calling party number.

4.2 Outbound caller identification is restricted, by platform configuration, to telephone numbers assigned to the originating customer's own account. The Underlying Provider's platform permits a user's outbound caller ID to be selected only from the telephone numbers held in that customer's domain inventory; a customer cannot transmit an arbitrary or unverified calling party number.

4.3 The Company does not permit invalid, unallocated, or unassigned telephone numbers to be transmitted as the calling party number, and cooperates with the Underlying Provider's blocking of such calls.

5. Traffic Monitoring

5.1 **Upstream monitoring.** The Underlying Provider monitors outbound voice traffic in real time and generates alerts on calls presenting invalid or unallocated calling party numbers. The Company receives and acts upon such alerts.

5.2 **Internal review.** The Company reviews outbound call detail records on a weekly basis, and on an ad hoc basis upon any alert, complaint, or traceback notice, for indicators of potentially unlawful traffic, including:

- (a) sustained call volume materially exceeding the customer's established baseline or its stated expected usage;
- (b) abnormally short average call duration combined with high attempt volume;
- (c) abnormally low answer-seizure ratio;
- (d) a high ratio of unique dialed numbers to total attempts, or sequential dialing patterns;
- (e) dialing concentrated in geographic areas unrelated to the customer's described business;
- (f) significant calling volume outside the customer's normal business hours;
- (g) an elevated proportion of unanswered, busy, or declined call terminations consistent with dialing an unsolicited list.

5.3 The Company documents each periodic review, recording the date of the review, the person who conducted it, the accounts reviewed, and the outcome. These records are retained for not less than two (2) years.

5.4 **Complaints.** The Company maintains a monitored address, support@albetechsolution.com, for complaints concerning traffic originated by its customers, and investigates each complaint it receives.

6. Investigation, Response, and Enforcement

6.1 The Company initiates an investigation within one business day of any alert, complaint, or traceback notice indicating that a customer may be originating illegal traffic.

6.2 Escalation.

(a) *Inquiry.* The Company contacts the customer, identifies the traffic at issue, and requires a written explanation and, where applicable, evidence of prior express consent, within two (2) business days.

(b) *Suspension.* Where the customer's response is inadequate or untimely, or where the traffic continues, the Company suspends the customer's outbound calling capability.

(c) *Termination.* Where the Company determines that the customer originated illegal robocall traffic or engaged in unlawful caller ID spoofing, the Company terminates the customer's service.

6.3 **Immediate action.** Where the Company has clear evidence that a customer is originating illegal traffic, or where directed by the Underlying Provider, a law enforcement agency, or the Commission, the Company suspends that customer's outbound calling immediately and without prior notice.

6.4 **Contractual authority.** The Company's service agreement and Acceptable Use Policy expressly prohibit the origination of illegal robocalls and unlawful caller ID spoofing, require the customer to cooperate with tracebacks, and reserve to the Company the right to suspend or terminate service immediately upon violation.

6.5 **Repeat offenders.** A customer terminated under this Plan is not re-provisioned, and the Company screens new applications against its record of terminated customers and their principals.

7. Traceback Cooperation

7.1 The Company cooperates fully with the Industry Traceback Group, the Commission-designated registered consortium, and monitors the contact address it has provided in the Robocall Mitigation Database for traceback requests.

7.2 The Company will respond fully and substantively to all traceback requests from the Industry Traceback Group, the Commission, and law enforcement **within 24 hours of receipt.**

7.3 Traceback requests are directed to a monitored address, support@albetechsolutions.com, which is reviewed each business day and is configured to deliver notifications to the compliance contact identified in Section 10, with telephone escalation to that contact.

7.4 The Company exports call detail records for off-network calls from the Underlying Provider's platform on a daily basis to storage under the Company's own control, and retains those records for not less than twelve (12) months, in a form sufficient to identify the originating customer of any call that is the subject of a traceback request.

8. Cooperation with Law Enforcement and the Commission

8.1 The Company will respond promptly and completely to lawful requests from the Commission, the Federal Trade Commission, State Attorneys General, and other law enforcement agencies concerning traffic originated on or through its service, and will assist in identifying the source of any such traffic.

9. Governance, Review, and Updates

9.1 Yordanys Albelo Talavera, Manager, is designated as the Company officer responsible for the implementation, maintenance, and enforcement of this Plan.

9.2 This Plan is reviewed at least annually in connection with the Company's annual recertification in the Robocall Mitigation Database, and is updated whenever the Company's operations, underlying providers, or controls materially change.

9.3 The Company will update its filings in the Robocall Mitigation Database and in the Commission Registration System within ten business days of any change to the information contained in them.

10. Contact Information

Company	Albotech Solution LLC
FRN	0038769576
Business address	13910 Fullerton Drive, Tampa, Florida 33625
Website	https://www.albetechnsolution.com
Compliance contact	Yordanys Albelo Talavera, Manager
Email	support@albetechnsolution.com
Telephone	(727) 486-1608
Traceback contact	support@albetechnsolution.com (727) 486-1608
Abuse complaints	support@albetechnsolution.com

The undersigned, an officer of Albotech Solution LLC, certifies that the foregoing Robocall Mitigation Plan describes the practices the Company has implemented, and that the information contained in it is true and correct to the best of the undersigned's knowledge, information, and belief.

Yordanys Albelo

Yordanys Albelo Talavera, Manager

Albotech Solution LLC

Date: September 8, 2026