

Robocall Mitigation Plan

(September 2026)

Business Information

American Fiber Network, LLC (FRN: 0032389058)
111 N. Commercial Drive
Teutopolis, IL 62467

Ownership and Affiliates

American Fiber Network, LLC ("AFN") is a wholly owned subsidiary of Computer Techniques, LLC ("CTI"), its direct parent company. Joink, LLC and Joink Holdings LLC are affiliates of AFN. Joink, LLC is identified as the affiliated filer/holding company on AFN's FCC Form 499-A. AFN has no subsidiaries. AFN's principals include Matthew Van Hoesen and Timothy Moran.

Contact Information

Anne Stamper
Regulatory Compliance Specialist
812-234-5100 ext. 128
anne.stamper@joinkllc.com

Overview

AFN provides interconnected VoIP service to its customers using hosted voice services provided by Metro Communications ("Metro"). AFN maintains this Robocall Mitigation Plan to describe the measures it uses, directly and in coordination with Metro, to prevent and address illegal robocalling and to comply with applicable FCC robocall mitigation requirements.

Know Your Customer (KYC)

AFN verifies the identity of subscribers as part of its service activation process. AFN provides service to customers at locations where service is provisioned and maintains customer information, as applicable, including customer name and service address. For business customers, AFN also maintains information regarding the customer's business.

Upstream Voice Provider

AFN obtains hosted voice services used to provide interconnected VoIP service to its customers through Metro. AFN maintains information regarding Metro and coordinates with Metro as appropriate regarding suspicious calling activity, traceback requests, call authentication, and robocall mitigation matters.

Acceptable Use Policy

AFN maintains an Acceptable Use Policy applicable to its services. The policy prohibits use of AFN's services to facilitate illegal robocalling, unlawful telemarketing, caller ID spoofing, fraudulent communications activity, and other unlawful or abusive activity. The policy permits AFN to investigate suspected violations and to suspend, restrict, or terminate service, block traffic, or take other reasonable action in response to violations.

Suspicious Calling Activity and Mitigation

If AFN becomes aware of suspected illegal robocalling or other suspicious calling activity involving its services, AFN will review the matter and coordinate with Metro as appropriate.

AFN may take reasonable action based on the circumstances, including restricting or terminating service or escalating the matter to Metro, consistent with applicable law and AFN's policies.

Traceback and Regulatory Cooperation

AFN will cooperate with traceback requests and with the Federal Communications Commission, law enforcement, the Industry Traceback Group, and other authorized parties as required by applicable law. AFN will coordinate with Metro where appropriate in responding to such matters.

STIR/SHAKEN Implementation Status

AFN provides interconnected VoIP service using hosted voice services provided by Metro. Metro performs STIR/SHAKEN call authentication for AFN's voice traffic, to the extent applicable. AFN will identify its applicable STIR/SHAKEN implementation status and any required exemption in its Robocall Mitigation Database filing.

Plan Updates

AFN will review and update this Plan as appropriate and will file updates with the FCC Robocall Mitigation Database when required by applicable FCC rules.

Certification

I, Timothy Moran, Chief Financial Officer of American Fiber Network, LLC ("AFN"), certify, under penalty of perjury, the following:

1. The information contained in this Plan is true and correct to the best of my knowledge, information, and belief.
2. AFN provides interconnected VoIP service to its customers using hosted voice services provided by Metro, and Metro performs STIR/SHAKEN call authentication for AFN's voice traffic, to the extent applicable.
3. AFN's business name and primary address are American Fiber Network, LLC, 111 N. Commercial Drive, Teutopolis, IL 62467.
4. AFN's primary contact for robocall mitigation is identified above in this Plan.
5. To the best of AFN's knowledge, during the two years preceding this filing, AFN has not been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation concerning findings of actual or suspected wrongdoing involving illegal robocalls or spoofing.
6. AFN is a voice service provider that provides interconnected VoIP service to end-user customers using hosted voice services provided by Metro.

Signed by:

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Timothy Moran

Chief Financial Officer

American Fiber Network, LLC

Date: 9/2/2026