

ROBOCALL MITIGATION PLAN

DOM Communications LLC

Company Name:	DOM Communications LLC
FRN:	0038805958
FCC Form 499 Filer ID:	839211
Effective Date:	August 27, 2026
Principal Operating Address:	7901 4th St N, Suite # 26554, St. Petersburg FL 33702
Website:	domcommunications.com
Compliance Contact:	Scarlet April Evans, Managing Member — scarlet@domcommunications.com
Traceback Contact:	Scarlet April Evans — scarlet@domcommunications.com

COMPANY STATUS

DOM Communications LLC is a telecommunications service provider established to provide compliant wholesale and business voice communications services in accordance with applicable FCC requirements and industry standards.

DOM Communications LLC has adopted policies, procedures, and internal compliance controls designed to prevent illegal robocalls, caller ID spoofing, fraud, and other unlawful or abusive telecommunications activity. These policies will be applied to all voice traffic handled by DOM Communications LLC upon commencement of operations, and will be maintained as part of the company's ongoing telecommunications compliance program.

The company's Robocall Mitigation Program includes customer verification, traffic monitoring and analytics, caller ID controls, fraud detection, traffic blocking and filtering, Do-Not-Originate (DNO) protections, traceback cooperation, customer compliance enforcement, upstream provider oversight, and compliance record retention. This program is applied to all voice traffic DOM Communications LLC handles, regardless of the company's role in the call path for any particular call.

STIR/SHAKEN IMPLEMENTATION STATUS

DOM Communications LLC has implemented STIR/SHAKEN for the applicable IP portions of its voice network and has completed the required credentialing and technical implementation necessary to support call authentication.

DOM Communications LLC has obtained the required credentials and has deployed its STIR/SHAKEN call-authentication infrastructure. The company is now capable of applying STIR/SHAKEN attestation to applicable outbound voice traffic in accordance with applicable FCC requirements, ATIS standards, and STI Governance Authority requirements.

DOM Communications LLC maintains the necessary regulatory and industry credentials associated

with its STIR/SHAKEN implementation, including its Operating Company Number (OCN), SPC token, and STI certificate.

STIR/SHAKEN signing is now operational for applicable traffic handled by DOM Communications LLC. The company applies the appropriate attestation level based on the nature of the customer relationship, verification of the calling party, and the company's ability to establish the customer's authority to use the calling number.

DOM Communications LLC will continue to maintain and monitor its STIR/SHAKEN implementation and will renew or update the applicable credentials, certificates, and regulatory records as required.

Planned Attestation Framework (Upon Implementation)

DOM Communications LLC applies attestation consistent with applicable ATIS standards, STI Governance Authority requirements, and FCC regulations:

- **Full Attestation (A-Level)** — applied when DOM Communications LLC has a direct relationship with the customer, has verified the customer's identity, and has confirmed the customer's right to use the calling number.
- **Partial Attestation (B-Level)** — applied when the source of the call can be authenticated but the customer's authorization to use the particular telephone number cannot be independently verified.
- **Gateway Attestation (C-Level)** — applied where DOM Communications LLC can authenticate the point at which the call entered its network but cannot authenticate the call source, or where sufficient information to provide a higher level of attestation is unavailable.

DOM Communications LLC will maintain appropriate records supporting its STIR/SHAKEN processes and will cooperate with legitimate regulatory, traceback, and industry inquiries relating to caller ID authentication.

BUSINESS MODEL AND NETWORK ROLE

DOM Communications LLC is being established to provide outbound wholesale voice termination services. The intended network architecture is:

Customer → DOM SIP infrastructure (SBC/Asterisk) → DOM routing → upstream wholesale termination carrier → U.S. PSTN → called party

DOM Communications LLC accepts outbound voice traffic from customers through its SIP infrastructure and routes that traffic to one or more upstream telecommunications carriers for termination. The service is intended for telecommunications/VoIP providers, resellers, and other authorized business customers requiring outbound U.S. voice termination. DOM Communications LLC does not provide inbound calling to these customers through this service and does not operate as a gateway provider for foreign-originated traffic.

Based on this call flow, DOM Communications LLC's role in the call path is as follows:

- Where DOM Communications LLC receives a call from another voice service provider or reseller and hands that call to an upstream carrier for termination — neither originating nor

terminating the call — it acts as a non-gateway intermediate provider and will comply with the obligations applicable to intermediate providers, including cooperation with traceback requests and the robocall mitigation obligations described herein.

- Where DOM Communications LLC is the first U.S. voice service provider to receive a call directly from an enterprise or end-user customer that originates it, DOM Communications LLC acts as the originating provider for that traffic and will comply with the obligations applicable to originating providers, including “know-your-customer” due diligence and affirmative robocall mitigation measures.

DOM Communications LLC will maintain appropriate controls and records to identify the customer associated with traffic handled through its network and will cooperate with legitimate traceback and regulatory inquiries.

ROBOCALL MITIGATION PROGRAM

1. Know Your Customer (KYC/KYB) Procedures

Prior to service activation, DOM Communications LLC will conduct customer verification and due diligence appropriate to the nature and risk of the requested telecommunications services. Customer information may include:

- Legal business name
- Business registration documentation
- Government-issued identification where appropriate
- Tax identification information where applicable
- Business and operating address
- Identification and verification of authorized representatives
- Intended use of telecommunications services
- Expected traffic characteristics and calling patterns
- Caller ID and telephone-number usage information
- Additional information reasonably necessary for compliance review

Where a customer is itself a voice service provider or intermediate provider, DOM Communications LLC will not accept voice traffic directly from that customer unless the customer is listed in the FCC's Robocall Mitigation Database, consistent with 47 C.F.R. § 64.6305.

Enhanced due diligence may be performed for customers, industries, traffic patterns, or use cases presenting elevated compliance or fraud risk. DOM Communications LLC may deny, suspend, restrict, or terminate service where customer information cannot be adequately verified or where the intended use presents unacceptable compliance or fraud risk.

2. Traffic Monitoring and Analytics

Upon commencement of operations, DOM Communications LLC will implement continuous monitoring of network traffic to identify potentially unlawful, fraudulent, abusive, or anomalous activity. Monitoring may identify indicators including:

- Abnormal call-volume spikes
- Excessive short-duration calls
- Sequential dialing patterns
- Autodialing indicators
- Unusual calling patterns
- Caller ID anomalies
- Suspicious traffic behavior
- Unexpected changes in customer traffic profiles

- Traffic inconsistent with the customer's stated business purpose

Automated alerts and manual compliance reviews will be used when unusual or potentially unlawful activity is detected. DOM Communications LLC will investigate customer traffic and take appropriate corrective action when suspicious or unlawful activity is identified.

3. Caller ID Controls and Call Blocking

DOM Communications LLC maintains controls designed to prevent unauthorized, fraudulent, or deceptive caller ID use. The company reserves the right to reject, block, suspend, restrict, or terminate traffic that appears to involve:

- Caller ID spoofing
- Unauthorized telephone-number use
- Illegal robocall activity
- Fraudulent activity
- Regulatory violations
- Traffic inconsistent with customer authorization
- Customer activity that violates applicable law or company policy

Customers are prohibited from using DOM Communications LLC's services for unlawful caller ID spoofing or other deceptive telecommunications practices.

4. Do-Not-Originate (DNO) Protection

DOM Communications LLC maintains DNO-related controls designed to identify and prevent calls using numbers that should not be used as originating caller IDs. These controls may include identification and blocking of:

- Invalid telephone numbers
- Unallocated numbering resources
- Unauthorized caller IDs
- Spoofed caller IDs
- Numbers identified through applicable Do-Not-Originate resources or industry processes

DOM Communications LLC will update its DNO controls as applicable industry resources and regulatory requirements evolve.

5. Traceback Cooperation

DOM Communications LLC will cooperate with legitimate traceback requests from the Federal Communications Commission, law enforcement agencies, telecommunications providers, and the Industry Traceback Group (ITG), the FCC-registered traceback consortium.

DOM Communications LLC will respond to traceback requests within twenty-four (24) hours of receipt. The company designates Scarlet April Evans (scarlet@domcommunications.com) as its traceback point of contact. DOM Communications LLC will:

- Investigate legitimate traceback inquiries promptly and respond within 24 hours
- Identify the responsible customer account where applicable
- Provide relevant customer and traffic information as legally permitted or required
- Preserve records relevant to investigations
- Cooperate with applicable traceback procedures and regulatory requirements

6. Mitigation of Illegal Traffic

Upon notification by the Commission (or its designee) that DOM Communications LLC is carrying or processing illegal traffic, DOM Communications LLC will promptly investigate the identified traffic. If the traffic is confirmed to be illegal, DOM Communications LLC will:

- Block or cease carrying the identified traffic
- Take effective measures to prevent the responsible customer from continuing to originate or transmit such traffic, up to and including suspension or termination
- Identify the source of the traffic and report its findings to the Commission as required

DOM Communications LLC will take affirmative, effective measures to prevent new and renewing customers from using its network to originate illegal calls.

7. Upstream Provider Compliance

DOM Communications LLC will utilize legitimate and reputable upstream telecommunications providers for voice termination, and will select upstream carriers that are registered in the FCC's Robocall Mitigation Database. The company will evaluate upstream providers based on applicable operational, regulatory, security, and compliance considerations, and will favor upstream providers that maintain effective robocall mitigation programs, support applicable call-authentication practices, cooperate with traceback requests, and maintain appropriate controls against unlawful voice traffic. DOM Communications LLC will maintain appropriate records regarding its upstream carrier relationships and traffic routing.

8. Customer Compliance and Enforcement

Customers of DOM Communications LLC will be required to comply with applicable federal, state, and local telecommunications laws and regulations, including requirements relating to robocalls, caller ID authentication, caller ID spoofing, telemarketing, consumer protection, and unlawful telecommunications activity, as well as DOM Communications LLC's applicable Terms of Service and Acceptable Use Policy. Prohibited activity may result in:

- Traffic blocking

- Account suspension
- Service restriction
- Immediate termination
- Investigation
- Preservation of relevant records
- Reporting to appropriate authorities where required

DOM Communications LLC may take immediate action when necessary to protect its network, customers, downstream carriers, consumers, or telecommunications infrastructure.

9. Record Retention

DOM Communications LLC will maintain records necessary to support customer verification, network operations, compliance investigations, and traceback activities, including:

- Customer onboarding and KYC/KYB documentation
- Customer agreements
- SIP account and trunk information
- Call Detail Records (CDRs)
- Traffic and routing information
- Compliance investigation records
- Abuse reports
- Traceback-related records
- Customer enforcement actions

DOM Communications LLC will retain applicable records for a minimum of two (2) years, or longer where required by applicable law, regulation, contractual requirement, or an ongoing investigation.

10. Network Security and Traffic Controls

DOM Communications LLC maintains policies and technical controls designed to protect the integrity of its telecommunications network and prevent unauthorized or abusive use. The company may monitor network traffic, restrict suspicious traffic, block unauthorized traffic, suspend customer accounts, conduct compliance investigations, restrict access to telecommunications resources, and permanently terminate accounts associated with unlawful or abusive activity. These controls may be updated as the company's operations, traffic volumes, technology, and regulatory requirements evolve.

11. Regulatory Compliance

DOM Communications LLC is committed to complying with applicable FCC requirements and other applicable federal and state telecommunications requirements relating to robocall mitigation, caller

ID integrity, traceback, consumer protection, and lawful use of telecommunications services. DOM Communications LLC will periodically review and update its Robocall Mitigation Program as its operations develop and as applicable regulatory and industry requirements change.

CERTIFICATION

I certify that the information contained in this Robocall Mitigation Plan is true and accurate to the best of my knowledge and that it reflects the compliance policies and practices DOM Communications LLC has adopted and implemented.

DOM Communications LLC has implemented STIR/SHAKEN for applicable IP-based voice traffic and maintains the required credentials, certificate, and technical infrastructure necessary to support caller ID authentication. The company will continue to maintain, monitor, and update its robocall mitigation and STIR/SHAKEN compliance practices as required by applicable law, regulation, and industry standards.

Scarlet April Evans

Managing Member

DOM Communications LLC

scarlet@domcommunications.com · domcommunications.com

Date: August 27, 2026