

ROBOCALL MITIGATION PLAN

Company Name: ZMZTEL LLC

FRN: 0038803797

FCC Form 499 Filer ID: 839209

Principal Operating Address:
5470 KIETZKE LANE SUITE 300
RENO, NV 89511
USA.

Website: www.zmztel.com

Compliance Contact: UMAIR HASSAN
CEO / Member

Email: info@zmztel.com

Company Status

ZMZTEL LLC is a newly established telecommunications company currently completing carrier onboarding, regulatory compliance requirements, network configuration, and service deployment activities prior to commencing commercial operations.

As of the date of this filing, ZMZTEL LLC has not commenced commercial voice operations and is not currently originating, terminating, or transiting customer voice traffic.

The company has established the policies, procedures, and compliance controls outlined in this Robocall Mitigation Plan in preparation for the launch of telecommunications services.

STIR/SHAKEN Implementation Status

ZMZTEL LLC has completed the STIR/SHAKEN certification and implementation process in accordance with applicable FCC requirements and industry practices.

The required STIR/SHAKEN onboarding and authorization processes have been completed, including the necessary industry credentials, OCN registration, STI-PA access, SPC Token, and STIR/SHAKEN certificate provisioning.

ZMZTEL LLC has implemented STIR/SHAKEN call authentication together with robust robocall mitigation procedures, customer verification processes, traffic controls, and compliance monitoring measures to help prevent illegal robocalls and caller ID spoofing.

STIR/SHAKEN call authentication is now implemented. ZMZTEL LLC will apply appropriate attestation levels in accordance with applicable ATIS standards, STI-GA governance requirements, FCC requirements, and the company's customer verification and telephone-number authorization procedures.

STIR/SHAKEN Attestation Framework

Full Attestation (A-Level)

Applied when ZMZTEL LLC has a direct relationship with the customer, has verified the customer's identity, and has confirmed the customer's right to use the calling number.

Partial Attestation (B-Level)

Applied when the source of the call can be authenticated but authorization to use the telephone number cannot be independently verified.

Gateway Attestation (C-Level)

Applied when calls originate from sources where caller identity verification is unavailable or limited.

Interim Monitoring Procedures

All traffic will be subject to ongoing monitoring and compliance review. Traffic identified as suspicious, potentially spoofed, unlawful, or inconsistent with customer profiles may be blocked, restricted, investigated, or terminated. STIR/SHAKEN authentication will be applied to eligible traffic in accordance with the company's implemented procedures and applicable requirements.

Business Model & Network Role

ZMZTEL LLC intends to operate as a wholesale and business telecommunications service provider.

Planned services include:

- Wholesale Voice Services
- SIP Trunking
- Business Voice Communications
- Carrier Interconnection Services
- Telecommunications Platform Services

Because commercial operations have not yet commenced, actual traffic volumes and customer distribution data are not currently available. Operational metrics and traffic classifications will be reviewed and updated as services become active.

Robocall Mitigation Program

ZMZTEL LLC has implemented the following policies and procedures to prevent illegal robocalls, caller ID spoofing, and unlawful telecommunications activity.

1. Know Your Customer (KYC) Procedures

Prior to service activation, customers may be required to provide:

- Business registration documentation
- Government-issued identification
- Tax identification information where applicable
- Proof of authority for authorized representatives
- Additional information necessary for compliance review

Enhanced due diligence may be conducted for higher-risk industries or use cases.

Service may be denied or terminated if customer information cannot be adequately verified.

2. Traffic Monitoring & Analytics

ZMZTEL LLC will implement continuous monitoring of network traffic as operations commence and expand, to identify potentially unlawful activity, including:

- Abnormal call volume spikes
- Excessive short-duration calls
- Sequential dialing patterns
- Auto-dialing indicators
- Caller ID anomalies
- Suspicious traffic behavior

Automated alerts and compliance reviews will be utilized when unusual activity is detected.

3. Call Blocking & Filtering

The company reserves the right to block, reject, suspend, or terminate traffic that appears fraudulent, spoofed, unlawful, or inconsistent with customer authorization.

Traffic may be restricted where:

- Caller ID spoofing is detected
- Illegal robocall activity is suspected
- Regulatory violations are identified
- Customer verification cannot be completed

4. Do-Not-Originate (DNO) Protection

ZMZTEL LLC intends to utilize available industry resources and internal controls to identify and block:

- Invalid telephone numbers
- Unallocated numbering resources
- Spoofed caller IDs
- Numbers identified through applicable Do-Not-Originate programs

5. Traceback Cooperation

ZMZTEL LLC will cooperate fully with legitimate traceback requests from regulators, carriers, law enforcement agencies, and authorized industry traceback organizations.

The company will:

- Investigate traceback inquiries promptly
- Identify responsible customer accounts where applicable
- Preserve records relevant to investigations
- Respond within applicable regulatory timeframes

6. Upstream Provider Compliance

The company intends to utilize reputable and compliant upstream providers that maintain robocall mitigation programs and comply with applicable industry standards.

Preference will be given to providers that support STIR/SHAKEN implementation and traceback cooperation initiatives.

7. Customer Compliance & Enforcement

All customers will be required to comply with:

- FCC regulations
- Telephone Consumer Protection Act (TCPA)
- Telemarketing Sales Rule (TSR)
- Applicable Do-Not-Call requirements
- Company Terms of Service
- Acceptable Use Policy

Violations may result in:

- Immediate suspension
- Traffic blocking
- Service termination
- Reporting to appropriate authorities where required

8. Record Retention

The company will maintain records necessary for compliance and traceback purposes, including:

- Customer onboarding documentation
- Service agreements
- Call Detail Records (CDRs)
- Compliance investigation records

Records will be retained for a minimum of two (2) years or longer where required by law or regulation.

9. Regulatory Compliance

ZMZTEL LLC is committed to compliance with all applicable FCC regulations relating to robocall mitigation, call authentication, caller ID integrity, consumer protection, and telecommunications operations.

This Robocall Mitigation Plan will be reviewed periodically and updated as operations expand and regulatory requirements evolve.

Network Security & Traffic Controls

ZMZTEL LLC maintains policies and procedures designed to protect network integrity and prevent misuse of telecommunications services.

Where policy violations are identified, the company reserves the right to:

- Suspend services immediately
- Restrict or block traffic
- Conduct compliance investigations
- Permanently terminate customer accounts

Certification

I certify that the information contained in this Robocall Mitigation Plan is true and accurate to the best of my knowledge and reflects the current operational and compliance status of ZMZTEL LLC, including the completed STIR/SHAKEN certification and implementation process.

Submitted By:
UMAIR HASSAN
CEO / Member
ZMZTEL LLC

Email: info@zmztel.com

Website: www.zmztel.com