

Robocall Mitigation Program Description

Atlantic Carrier Group LLC | FRN 0037894086 | Filed pursuant to 47 CFR § 64.6305(a) | August 2026

1. Company Overview

Atlantic Carrier Group LLC (“ACG”) is a competitive local exchange carrier authorized by the New Jersey Board of Public Utilities (Docket No. TE25110607, Order effective July 22, 2026) to provide facilities-based and non-facilities-based local exchange, interexchange, and private line services in New Jersey. ACG is constructing a fiber-to-the-home broadband network serving Long Beach Island and surrounding communities in Ocean County, New Jersey, and will offer retail voice service to its residential and small-business broadband subscribers as an add-on to fiber internet service.

ACG serves retail end users exclusively. ACG does not provide wholesale voice service, does not resell voice service or network access to other providers, does not serve call centers or high-volume outbound calling operations, does not offer SIP trunking or other trunk services for customer-provided PBX equipment, and does not offer autodialer, mass-calling, or calling-platform services of any kind. All ACG voice service is delivered as hosted seats provisioned on its upstream carrier’s cloud voice platform. Every voice line ACG provisions is associated with a subscriber receiving fiber internet service at a verified physical service address on ACG’s own network.

2. Principals, Affiliates, Subsidiaries, and Parent Companies

This section is provided in response to the Robocall Mitigation Database filing field “Principals, Affiliates, Subsidiaries, and Parent Companies.” The sole principal of ACG is [REDACTED], Founder and Chief Executive Officer and sole member of the company. ACG is a standalone New Jersey limited liability company with no parent company, no subsidiaries, and no affiliated entities. The identity of the principal has been redacted from this public version pursuant to a request for confidential treatment under 47 C.F.R. § 0.459 filed in WC Docket No. 17-97; the unredacted version on file with the Commission identifies the principal by name.

3. Certification Status and STIR/SHAKEN

ACG certifies under Option 3 (No STIR/SHAKEN Implementation) and claims the exemption provided by 47 CFR § 64.6304(b) for voice service providers that are incapable of obtaining a Service Provider Code (SPC) token due to Secure Telephone Identity Governance Authority policy. The Governance Authority’s token access policy requires an Operating Company Number (OCN) as a condition of eligibility. The National Exchange Carrier Association assigned ACG an OCN in August 2026, and ACG is completing the remaining Governance Authority token-eligibility prerequisites, including its FCC Form 499-A registration with USAC, after which ACG will register with the STI Policy Administrator for an SPC token; until those prerequisites are complete, ACG remains unable to obtain an SPC token. ACG will update this filing within ten (10) business days of any change in its STIR/SHAKEN implementation status or capability.

Although ACG does not itself sign calls, all calls originated by ACG subscribers traverse the network of ACG's upstream wholesale carrier, Sinch Voyant ("Sinch"), whose cloud voice platform hosts ACG's retail voice service. Sinch authenticates outbound calls under its own STIR/SHAKEN implementation and applies network-level robocall and fraud controls, described below, to traffic originated by ACG subscribers.

4. Know-Your-Customer and Subscriber Vetting

ACG's service model provides inherent protection against illegal robocall origination. Voice service is available only to subscribers of ACG's fiber internet service at physical premises passed by ACG's network. Before activating service, ACG (a) verifies the subscriber's identity and service address in connection with the fiber installation at that premises; (b) establishes a billing relationship with verified payment information; and (c) obtains the subscriber's acceptance of ACG's retail terms of service and Acceptable Use Policy, which expressly prohibit unlawful robocalling, caller ID spoofing, and any use of the service in violation of the Telephone Consumer Protection Act or Truth in Caller ID Act. ACG's subscriber base consists of identifiable households and local businesses with a physical presence in ACG's service territory, a profile with minimal risk of illegal robocall origination.

5. Traffic Monitoring and Mitigation Measures

ACG voice traffic is subject to layered controls at both the ACG and upstream-carrier levels. Through the Sinch platform, traffic originated by ACG subscribers is subject to fraud management measures including proactive call blocking, ANI monitoring and blocking, real-time spend thresholds, and session limits. ACG separately reviews subscriber usage for anomalies inconsistent with ordinary residential or small-business calling patterns, such as sustained high-volume short-duration outbound calling. Where ACG identifies traffic reasonably suspected to constitute illegal robocalls, ACG will investigate promptly and will suspend or terminate the originating subscriber's service as warranted under its terms of service. ACG does not permit the use of its service by known bad actors and will decline or discontinue service to any customer identified in a credible traceback or enforcement action.

6. Commitment to Traceback Cooperation

ACG commits to respond fully, and in any event within 24 hours, to all traceback requests from the Federal Communications Commission, civil and criminal law enforcement, and the industry traceback consortium (currently the Industry Traceback Group), and to cooperate with such entities in investigating and stopping any illegal robocallers that use ACG's service to originate calls. Traceback requests and robocall mitigation inquiries should be directed to ACG's designated robocall mitigation contact:

Compliance Department
Atlantic Carrier Group LLC
971 U.S. Highway 202 N #5395, Branchburg, NJ 08876
Telephone: (888) 823-9946 | Email: compliance@atlanticcarrier.group

7. Ongoing Compliance

ACG's robocall mitigation program applies to all calls ACG originates. ACG certifies that it has not been prohibited from filing in the Robocall Mitigation Database and that no prior certification of ACG has been removed by Commission action. ACG will maintain the accuracy of its Robocall Mitigation Database filing, will update the filing within ten (10) business days of any change to the information contained in it, and will recertify annually as required. As ACG completes the remaining token-eligibility prerequisites and becomes capable of obtaining an SPC token, ACG will pursue STIR/SHAKEN implementation appropriate to its network architecture and amend this filing accordingly.