

Telesco, Inc. — Robocall Mitigation Plan: Call Traffic Monitoring & Blocking Policy

FCC Registration Number (FRN): 0038743902 | 318 East Nakoma, Suite 110, San Antonio, TX 78216 | Effective: August 5, 2026

1. Company and Service Description

Telesco, Inc. ("Telesco") is a Texas corporation (incorporated 1981) that provides hosted PBX and voice service exclusively to managed business client properties (multifamily residential communities and commercial offices). Telesco does not sell service to the general public, does not offer wholesale termination, and does not permit dialer, campaign, or bulk-calling traffic of any kind. All traffic is conversational, originates inside the United States from Telesco-managed PBX extensions, and terminates through Telesco's upstream carriers.

2. Know-Your-Customer (Customer Vetting)

- Every customer is a known, contracted business entity with a verified physical service address where Telesco has installed and manages the on-premises or hosted phone system.
- Telesco provisions every extension and DID itself; customers cannot self-provision numbers, alter caller ID, or connect third-party dialing equipment.
- Outbound caller ID is restricted to numbers assigned to and verified for that customer. Caller ID spoofing is technically blocked at the PBX.

3. Telephone Number Validation

- All DIDs are obtained from Telesco's underlying carriers and assigned to specific, documented customer locations.
- Outbound calls are only accepted from registered, authenticated SIP endpoints (credential-based registration); anonymous or unauthenticated origination is rejected.

4. Traffic Monitoring, Review, and Analysis

- Telesco retains complete call detail records (CDRs) for a minimum of two (2) years and reviews traffic for anomalies including unusual outbound

volume, abnormal short-duration call patterns, high call-attempt rates, and off-hours calling spikes.

- Trunk concurrency and per-customer usage are monitored on the PBX; deviations from a customer's established conversational baseline trigger investigation.

5. Blocking and Enforcement

- Any extension or customer found originating unlawful robocalls, auto-dialed campaigns, or spoofed traffic is suspended immediately pending investigation, and terminated for confirmed violations.
- Customer service agreements prohibit telemarketing, auto-dialed, prerecorded-message, and other campaign traffic on Telesco service.

6. STIR/SHAKEN

Telesco originates traffic solely through upstream carriers that sign calls under the STIR/SHAKEN framework. Telesco does not operate its own certificate authority attestation; authentication is performed by its underlying providers on all outbound traffic.

7. Cooperation and Point of Contact

Telesco cooperates fully with the FCC, the Industry Traceback Group, and law enforcement (see companion Traceback Request Compliance Policy).

Compliance contact: Tim Blount, Owner — tim@telescoinc.com — (210) 214-0127.

Signature:

Tim Blount,
Owner

Date:
August 5,
2026