

## LEGAL ENTITY & FCC REGISTRATION DETAILS

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| LEGAL ENTITY<br>CENVORIA NETWORKS LLC                                         | FCC RMD ID<br>RMD0040465839046        |
| JURISDICTION<br>Arizona, USA                                                  | EIN<br>42-2926641                     |
| 499 FILER ID<br>839046                                                        | CARRIER OCN<br>467M                   |
| PRINCIPAL ADDRESS<br>2600 N Central Ave, Suite 450, Phoenix,<br>AZ 85004, USA | ICONECTIV STATUS<br>● Active - Listed |
| WEBSITE<br>Cenvoria.com                                                       | DIRECT CONTACT PHONE<br>702-843-1364  |

## 1. PROGRAM OVERVIEW & OPERATIONAL PURPOSE

CENVORIA NETWORKS LLC ("Cenvoria Networks") maintains a fully compliant Robocall Mitigation Plan (RMP) in complete alignment with rules established by the Federal Communications Commission (FCC). As an entity operating under FCC 499 Filer ID 839046 and OCN 467M, Cenvoria Networks is committed to enforcing stringent operational controls to mitigate illegal robocalls, caller ID spoofing, and unlawful voice traffic origination across telecommunications networks.

## 2. CUSTOMER VERIFICATION & KYC PROTOCOLS

To prevent bad actors from accessing network infrastructure, Cenvoria Networks enforces strict Know Your Customer (KYC) onboarding standards for all wholesale, gateway, and enterprise communications accounts:

- **Entity Identification:** Validation of legal business formation, corporate state filings, tax identity (EIN), physical operating addresses, and authorized company representatives.
- **Use Case & Call Profile Auditing:** Screening customer traffic profiles, high-volume dialer campaigns, and verifying legitimate consent/opt-in mechanisms.
- **Service Suspension Protocols:** Strict contractual terms permitting immediate call blocking or account suspension upon detection of unapproved, high-risk, or fraudulent traffic streams.

### 3. STIR/SHAKEN FRAMEWORK & AUTHENTICATION

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Cenvoria Networks adheres to mandatory call authentication frameworks in compliance with federal regulations and STIR/SHAKEN standards:

- **Identity Attestation:** Assignment of full (A), partial (B), or gateway (C) attestation based on direct verified ownership of originating telephone numbers and customer identity verification.
- **STI-Certificate Authority Integration:** Secure certificate issuance and management through approved Certificate Authorities linked to our active iconectiv database listing.
- **Interconnect Verification:** Comprehensive verification of SIP Identity headers across interconnecting upstream and downstream provider gateways.

### 4. TRAFFIC ANALYTICS & ABUSE PREVENTION

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Cenvoria Networks maintains a zero-tolerance stance against fraudulent caller ID spoofing, unallocated number generation, and illegal robocalling campaigns. Cenvoria Networks utilizes continuous, automated network analytics to detect and mitigate malicious traffic in real time:

- **Anomaly Detection:** Real-time monitoring of Call Detail Records (CDRs) for short-duration call bursts, low answer-seizure ratios (ASR), and calls originating from invalid, unassigned, or Do-Not-Originate (DNO) numbers.
- **Automated Blocking & Isolation:** Immediate network-level blocking of calls flagged for illegal spoofing or non-compliant routing.
- **Internal Suppression Lists:** System-wide maintenance of internal Do Not Call (DNC) lists and DNO databases.

5. INDUSTRY TRACEBACK & REGULATORY COOPERATION

Cenvoria Networks maintains active cooperation with the FCC, FTC, law enforcement, and the USTelecom Industry Traceback Group (ITG):

- Traceback Responsiveness: Official traceback requests are investigated and resolved within 24 hours of notification.
- Designated Compliance Operations: Direct compliance contact channels are maintained for rapid escalation and resolution of trace requests.
- Audit & Cooperation: Full commitment to supplying source IP logs, customer identification, and CDR records necessary to isolate malicious origination points.

6. AUTHORIZED REGULATORY & COMPLIANCE CONTACTS

| ROLE / DEPARTMENT                                  | CONTACT NAME & DETAILS                                                                                                                                                                                   |
|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Policy & Compliance Analyst<br>Policy & Compliance | Ashley Brooks ( <a href="mailto:ashley.brooks@cenvoria.com">ashley.brooks@cenvoria.com</a> )                                                                                                             |
| Authorized Corporate<br>Contacts                   | Sophia Bennett ( <a href="mailto:sophia.bennett@cenvoria.com">sophia.bennett@cenvoria.com</a> )<br>Mohammed Nayeem<br>( <a href="mailto:mohammed.nayeem@cenvoria.com">mohammed.nayeem@cenvoria.com</a> ) |
| Official Group Emails                              | <a href="mailto:info@cenvoria.com">info@cenvoria.com</a><br><a href="mailto:admin@cenvoria.com">admin@cenvoria.com</a>                                                                                   |

7. EXECUTIVE CERTIFICATION & APPROVAL

"I hereby certify that the information presented in this Robocall Mitigation Plan is true, accurate, and reflects the active operational compliance practices implemented by CENVORIA NETWORKS LLC under FCC RMD Filing ID RMD0040465839046."

Ashley Brooks  
Policy & Compliance Analyst  
CENVORIA NETWORKS LLC

Sophia Bennett  
Authorized Corporate Representative  
CENVORIA NETWORKS LLC