

Robocall Mitigation Plan (RMD)

Zylo Voice LLC

1. Company Information

Legal Name: Zylo Voice LLC

Entity Type: Limited Liability Company (Wyoming)

EIN: 61-2371474

Principal Address: 30 N Gould St Ste R, Sheridan, WY 82801

Responsible Officer: Lazmee Sheikh

2. Business Overview

Zylo Voice LLC operates as a telecommunications service provider specializing in VoIP routing, SIP trunking, DID services, toll-free numbers, and enterprise voice communications. The company maintains regulatory compliance and industry best practices.

3. Network Architecture & Traffic Flow

Traffic is accepted only from verified customers and upstream carriers, authenticated using SIP credentials and IP authorization, monitored continuously, and routed through secure VoIP infrastructure.

4. Robocall Mitigation Framework

- Caller ID validation and anti-spoofing controls.
- STIR/SHAKEN support where applicable.
- Blocking of invalid or suspicious numbers.
- Rate limiting and fraud detection.
- Continuous monitoring and alerting.

5. Customer Onboarding & KYC

Identity verification, business validation, acceptable use agreement, and ongoing traffic review.

6. Traffic Monitoring & Enforcement

Real-time CDR analysis, fraud detection, suspension of abusive traffic, and audit log retention.

7. Traceback & Cooperation

Zylo Voice LLC cooperates with traceback requests from USTelecom, carriers, and regulators, maintaining records required for investigations.

8. Regulatory Compliance

The company complies with applicable FCC robocall mitigation requirements, TCPA obligations, and industry standards.

9. Certification

I certify that the information contained in this Robocall Mitigation Plan is accurate and reflects the operational practices of Zylo Voice LLC.

Name: Lazmee Sheikh

Title: Owner / Responsible Officer

Date: August 2026