

Decide Communications LLC operates an inbound-only automated attendant service. Business customers forward their existing telephone lines to numbers on our account; an automated attendant answers the call, takes a message, and delivers the message to the customer. All voice traffic is inbound and terminates to our service. We originate no calls: our platform does not place outbound calls, does not transfer or bridge callers to other numbers, and does not initiate callbacks. Because no calls originate from our network, we have not implemented the STIR/SHAKEN authentication framework on any portion of our network. We maintain a robocall mitigation program and commit to responding fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperating with such entities in investigating and stopping any illegal robocallers.