

Robocall Mitigation Plan Template

Company Name: Probst Communications Inc.

FRN (FCC Registration Number): 0038604674

Date: 07/16/2026

1. STIR/SHAKEN Implementation Status

Under the rules laid out in 47 CFR § 64.6304, The Company qualifies for an exemption or is not legally obligated to implement STIR/SHAKEN caller ID authentication on its IP network at this time. However, the Company adheres to all applicable FCC rules to prevent the origination and transmission of unlawful robocalls. [\[1\]](#)

47 CFR § 64.6304

2. Specific Reasonable Steps for Mitigation

To ensure our network is not used to launch illegal robocalls, the Company enforces the following measures:

- **Know Your Customer (KYC):** We mandate strict vetting for all new and renewing customers. This includes collecting valid business registration documents, physical address verification, and signed Letters of Agency (LOAs) to verify authority over telephone numbers. [\[1\]](#)
- **Traffic Monitoring and Analysis:** We utilize automated traffic monitoring tools to flag suspicious call patterns. This includes detecting excessively high concurrent calls, short-duration calls (e.g., under 3 seconds), and unusual dialing bursts indicative of automated dialers. [\[1\]](#)
- **Do Notifying and Removing Bad Actors:** We immediately terminate service contracts for any customer or upstream provider found originating illegal robocalls.
- **Do-Not-Originate (DNO) Blocking:** We actively block originating traffic from known invalid numbers, unallocated numbers, and numbers on government DNO lists. [\[1\]](#), [\[2\]](#)
- **Traceback Cooperation:** We pledge full cooperation with the Industry Traceback Group (ITG) and law enforcement. We commit to responding to all formal traceback requests within 24 hours to help identify the source of illegal traffic. [\[1\]](#), [\[2\]](#)