

ROBOCALL MITIGATION PROGRAM (RMP) DESCRIPTION Filer: Quadrant Networks Incorporated **Address:** 13715 58A Avenue, Surrey, BC, Canada, V3X 3J1

1. Purpose and Scope This document outlines the Robocall Mitigation Program implemented by Quadrant Networks Incorporated (“Quadrant Networks”) in compliance with Federal Communications Commission (FCC) rules under 47 CFR § 64.6305. As a foreign voice service provider and gateway provider operating in Canada without physical U.S. network infrastructure, Quadrant Networks does not directly authenticate calls using U.S. STIR/SHAKEN tokens. Instead, we prevent, detect, and mitigate illegal robocall traffic before it enters the United States.

2. Know Your Customer (KYC) & Onboarding Protocols Quadrant Networks enforces strict "Know Your Customer" procedures for all upstream clients and partners. Before establishing or maintaining service, we:

- Verify the identity, physical address, and business registration of the originating entity.
- Confirm the legitimacy of their business operations and verify their authorization to use specified telephone numbers.
- Reject any customer who displays signs of originating high-volume illegal robocalls or fraudulent traffic.

3. Traffic Monitoring and Pattern Detection We employ real-time network monitoring tools to track outbound call patterns. This includes detecting anomalies such as:

- Unusually high call volumes or exceptionally short call durations (indicative of auto-dialers).
- Unusually high levels of unanswered or uncompleted calls.
- Systematic attempts to spoof invalid, unallocated, or non-existent caller IDs. If any suspicious pattern is detected, the traffic is immediately flagged, investigated, and blocked if found to be unauthorized or malicious.

4. Traceback Cooperation Commitment Quadrant Networks fully commits to responding within **24 hours** to all traceback requests from the FCC, U.S. law enforcement agencies, and the industry traceback group (such as the ITG). We maintain a designated point of contact (Anant Soni, Director, anantsoni@quadrantnetwork.com) who is authorized to rapidly coordinate and resolve these requests.

5. Downstream Partner Compliance Since Quadrant Networks acts as a foreign voice service provider, we route our outbound U.S.-bound traffic exclusively through compliant

U.S. gateway and intermediate providers who hold active filings in the FCC Robocall Mitigation Database and apply the necessary cryptographic STIR/SHAKEN authentication upon entry to the U.S. public switched telephone network (PSTN).