

Robocall Mitigation Program Description

Company Name: Muneef Inc.

FCC 499 Filer ID: 839087

FRN: 0038638557

Date: 13/July/2026

1. Introduction

Muneef Inc. provides voice services and VoIP communications. The company is committed to preventing illegal robocalls and call spoofing and has implemented a Robocall Mitigation Program in accordance with FCC rules.

2. STIR/SHAKEN Status

Muneef Inc. has partially implemented STIR/SHAKEN authentication through its upstream voice service providers and interconnection partners. Calls are authenticated where technically feasible. The company continues working toward expanding STIR/SHAKEN compliance across all applicable outbound traffic.

3. Customer Due Diligence / KYC

The company performs customer verification procedures prior to enabling service, including collection of business identity documents, address verification, and contact information. High-risk customers are subject to additional review.

4. Traffic Monitoring and Blocking

Muneef Inc. monitors traffic patterns and call behavior to detect suspicious activity including high call volume spikes, short duration calls, ASR/ACD anomalies, and complaint trends. The company blocks or suspends traffic that appears suspicious or is linked to illegal robocalling.

5. Response to Traceback Requests

Muneef Inc. responds fully and within 24 hours to traceback requests received from the FCC, law enforcement agencies, and the Industry Traceback Group. The company maintains call detail records and customer information necessary to support traceback investigations.

6. Enforcement and Corrective Action

If illegal robocalling activity is identified, Muneef Inc. takes immediate corrective action including warning, suspension, termination of service, and reporting to upstream providers when required.

7. Recordkeeping

The company maintains records of customer onboarding information, call detail records, and mitigation actions for regulatory compliance.

Authorized Representative : Muntaser M Barham

Title: Director

Signature: *Muntaser M Barham*

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