

Robocall Mitigation Program Description

Filing Entity: ITC Services LLC

FRN: 0038643789

Address: 16122 Northern Cardinal Ln, Cypress, TX 77433

Date: July 13, 2026 (rev. 2 — supersedes the July 9, 2026 version)

1. Overview

ITC Services LLC ("the Company") originates a limited volume of outbound voice calls in connection with its business operations, using third-party communications platforms that interconnect with the public switched telephone network through upstream voice service providers. The Company does not operate its own facilities-based voice network and has no STIR/SHAKEN implementation obligation, consistent with its certification in this filing (Option 3: No STIR/SHAKEN Implementation).

Notwithstanding the absence of a STIR/SHAKEN obligation, the Company maintains a robocall mitigation program consistent with 47 CFR § 64.6305(a), as described below.

2. Reasonable Steps to Avoid Originating Illegal Robocall Traffic

- **Known-purpose calling only.** All outbound calls originated by the Company are made for legitimate business purposes (customer service, appointment reminders, and business follow-up communications) to numbers with an existing business relationship or that have been provided by the called party for that purpose. The Company does not engage in mass, unsolicited, or randomly-generated outbound calling campaigns.
- **Vendor selection and safeguards.** The Company originates its voice traffic exclusively through reputable third-party communications platforms and upstream voice service providers that apply their own network-level anti-fraud and anti-abuse controls, including caller ID verification requirements and traffic monitoring.
- **Internal review.** The Company reviews its outbound calling use cases before deployment and monitors call volume and outcomes (e.g., call duration, answer rates, and complaint reports) to detect any anomalous or abusive calling patterns.
- **No spoofing.** The Company does not manipulate or falsify caller ID information. All outbound calls display the Company's own registered telephone number.

3. Commitment to Respond to Traceback Requests

The Company commits to responding fully and within 24 hours to all traceback requests received from the Federal Communications Commission, law enforcement, and the industry traceback consortium (USTelecom Industry Traceback Group), and to cooperate with such entities in investigating and stopping any illegal robocallers that may misuse its service to originate calls.

4. Point of Contact

Name: Fernando de la Nuez

Position: Founder

Email: fdelanuez@itc.services

Phone: +1 346-445-8071

5. Certification

I certify that the foregoing description accurately reflects the robocall mitigation practices of ITC Services LLC as of the date of this filing.