

Robocall Mitigation Plan

INFINITY TECHNEST LLC

Company Information

- **Company Name:** INFINITY TECHNEST LLC
- **FRN:** 0038584819
- **FCC Form 499 Filer ID:** 839057

STIR/SHAKEN Implementation Status

INFINITY TECHNEST LLC has successfully implemented STIR/SHAKEN authentication for its voice services. The company has completed the required regulatory and technical onboarding, including obtaining the necessary SPC Token and STIR/SHAKEN certificate from an authorized Certificate Authority.

All eligible outbound calls originating from the company's network are authenticated and digitally signed in accordance with the FCC's STIR/SHAKEN framework. The company continuously monitors its STIR/SHAKEN implementation to ensure compliance with applicable FCC rules and industry best practices.

Robocall Mitigation Program

INFINITY TECHNEST LLC takes affirmative, effective measures to prevent its network from being used to originate illegal robocalls.

1. Know Your Customer (KYC) Procedures

- Identity verification of all customers prior to service activation
- Collection of valid identification and business documentation
- Risk-based customer onboarding and screening

2. Traffic Monitoring & Analytics

- Continuous real-time monitoring of inbound and outbound call traffic
- Identification of suspicious patterns including:
 - High call volume spikes
 - Short-duration calls
 - Sequential or auto-dialing behavior

3. Call Blocking & Filtering

- Immediate blocking of suspicious or potentially illegal traffic
- Use of automated fraud detection and filtering systems

4. Do-Not-Originate (DNO) Protection

- Blocking of calls from invalid, unallocated, or spoofed numbers
- Use of industry-standard Do-Not-Originate lists

5. Traceback Cooperation

INFINITY TECHNEST LLC fully cooperates with traceback efforts and industry partners including the

U.S. Telecom Industry Traceback Group.

The company responds to traceback requests within **24 hours** or within the timeframe required by regulators.

6. Upstream Provider Compliance

- Only reputable and compliant upstream carriers are utilized.
- The company exchanges authenticated calls with STIR/SHAKEN-compliant service providers whenever applicable.
- STIR/SHAKEN authentication is implemented for eligible outbound traffic to help prevent caller ID spoofing and illegal robocalls

7. Downstream Customer Enforcement

- Customers are required to comply with all applicable robocall laws and regulations
- Any violation results in:
 - Immediate suspension
 - Termination of services

8. Record Retention

- Call Detail Records (CDRs) are maintained
- Logs and records are retained and made available upon request for regulatory or traceback purposes

9. Regulatory Compliance

INFINITY TECHNEST LLC complies with all applicable regulations set by the **Federal Communications Commission** regarding robocall mitigation and prevention.