

AURA TECHNOLOGIES AND LOGISTICS LLC

Robocall Mitigation Plan & Policy

FCC FRN: 0031726938 | Regulatory Compliance Document

1. PURPOSE & SCOPE

This Robocall Mitigation Plan ("Plan") outlines the policies, procedures, and network monitoring practices implemented by Aura Technologies and Logistics LLC ("Aura Technologies") to prevent illegal, fraudulent, or deceptive robocalls from originating, traversing, or terminating on its communications network. Aura Technologies operates primarily as an Interconnected VoIP and Voice Service Provider, provisioning services directly to commercial end-user business clients.

2. "KNOW YOUR CUSTOMER" (KYC) ONBOARDING PROTOCOLS

Aura Technologies strictly vets all new commercial customers before provisioning telecommunications services, SIP trunks, or inbound/outbound telephone numbers. To prevent bad actors from exploiting our infrastructure, our onboarding process mandates:

- Verification of the customer's legal identity, corporate registration, and physical business address (including local operations within San Jose, CA, and surrounding areas).
- Verification of the customer's Employer Identification Number (EIN) or valid business tax documentation.
- A review of the customer's intended use case to ensure compliance with the Telephone Consumer Protection Act (TCPA) and the TRACED Act.
- Contractual terms of service that strictly prohibit the transmission of unauthenticated, deceptive, or illegal automated voice traffic.

3. PROACTIVE NETWORK TRAFFIC MONITORING

Aura Technologies utilizes automated network administration and software monitoring tools to audit outbound voice traffic patterns across our network infrastructure. We proactively monitor for established signatures of illegal robocalling, including:

- High-volume, short-duration outbound calling spikes that deviate heavily from standard commercial business use.
- Abnormally high call-completion failure rates.
- Attempted transmission of invalid, unassigned, or demonstrably spoofed Caller ID (ANI) information.
- Immediate network isolation and traffic suspension protocols for any customer account flagged for suspicious or unauthorized dialing behavior pending full administrative review.

4. MANDATORY 24-HOUR TRACEBACK COOPERATION

Aura Technologies fully recognizes its regulatory obligations to preserve the security of the public switched telephone network (PSTN).

Aura Technologies commits to responding fully and exhaustively to all official Industry Traceback Group (ITG), Federal Communications Commission (FCC), and law enforcement traceback requests within 24 hours of receipt. We maintain designated network administration contacts to immediately isolate the origin point of any flagged traffic and cooperate entirely with containment directives.

5. STIR/SHAKEN PROTOCOLS & CARRIER INTEGRATION

Aura Technologies interfaces with premier upstream wholesale transit carriers to route its outbound voice traffic. We coordinate closely with our underlying providers to ensure that cryptographic STIR/SHAKEN caller ID tokens are securely passed through to terminating carriers without alteration or degradation, maximizing call authentication integrity across the downstream path.

Certified By: Aura Technologies and Logistics LLC Corporate Compliance

Filing Status: Public Record / Unrestricted