

Robocall Mitigation Program

Intelligence Business LLC

FCC Registration Number (FRN): 0038610390

1. Company Information

Intelligence Business LLC provides cloud-based business VoIP and PBX communication services to business customers. U.S. telephone numbers and PSTN connectivity are obtained through authorized telecommunications service providers. The company maintains full responsibility for the security, monitoring, and compliance of its communications services.

2. Customer Verification

All customers are verified before service activation. Business identity and contact information are collected and maintained. Services are provided exclusively to legitimate business customers.

3. Authentication and Access Control

The company enforces strong SIP authentication, complex password policies, mandatory two-factor authentication (2FA), restricted administrative privileges, encrypted management access, and regular security reviews.

4. Fraud Detection and Traffic Monitoring

The company continuously monitors abnormal traffic patterns, unusual call volumes, failed authentication attempts, caller ID anomalies, and other indicators of fraudulent activity. Suspicious traffic is immediately investigated.

5. Incident Response

If fraudulent activity is detected, Intelligence Business LLC immediately suspends affected accounts or services, resets credentials, enforces additional security controls, reviews system logs, conducts an internal investigation, and takes all appropriate corrective actions to prevent further unauthorized activity.

6. Robocall Prevention Policy

The use of the network for illegal robocalls, caller ID spoofing, fraudulent traffic, or any activity that violates applicable laws or carrier policies is strictly prohibited. Customers violating these policies are subject to immediate suspension or termination.

7. Cooperation with Regulatory Authorities

Intelligence Business LLC cooperates fully with the Federal Communications Commission (FCC), law enforcement agencies, the Industry Traceback Group, and any other authorized regulatory or telecommunications entities as required by applicable laws and regulations.

8. Continuous Improvement

The company continually reviews and enhances its security controls, fraud detection capabilities, and operational procedures to reduce the risk of illegal robocall traffic and maintain compliance with applicable FCC requirements.