

## **Robocall Mitigation Plan Statement**

American Computer Associates, Inc.  
207 South Balliet St.  
Frackville, PA 17931  
6/26/2026

To Whom It May Concern,

This letter is submitted on behalf of American Computer Associates, Inc. in support of our Robocall Mitigation Plan.

American Computer Associates, Inc. is committed to complying with all FCC regulations concerning robocalls and caller ID spoofing.

American Computer Associates, Inc. is a small sized business that provides VOIP service for only six customers. These customers are trusted and loyal customers that we have had professional relationships for over twenty years. When we sign a customer up for VOIP service we are onsite and actually interact with our customers in person. There would never be an event where we sign a customer up for VOIP service without physically being onsite or having a professional relationship with them. This measure in itself provides protection against any type of ill willed individuals from using our VOIP service for robocalls, caller ID spoofing or illegal activity.

American Computer Associates, Inc. is a dedicated service provider and will promptly react to any report of robocalls or caller ID spoofing. Taking appropriate action would include suspension or termination of service.

American Computer Associates, Inc. will continue to review and update its robocall mitigation procedures to remain compliant with FCC requirements and best practices.

If you have any questions or concerns, please contact me immediately at 570-874-1910.

Sincerely,  
Anthony Fanelli  
COO  
American Computer Associates, Inc.

