

Robocall Mitigation Program

Company Name: Ever Joyful LLC

FCC Registration Number (FRN): 0037490927

Primary Contact: abuse@everjoyful.com

This Robocall Mitigation Program (RMP) establishes the policies and procedures implemented by Ever Joyful LLC to identify, prevent, and mitigate the origination and transmission of illegal robocalls. Ever Joyful LLC recognizes its role in the ecosystem to ensure voice integrity and compliance with the TRACED Act and FCC regulatory requirements.

Currently, Ever Joyful LLC does not operate its own interconnected telephony infrastructure. All inbound and outbound voice services are provided by upstream vendors who have a fully compliant STIR/SHAKEN program.

Upstream voice services are provided by:

Twilio Inc.

FRN 0020-2373-43

Ever Joyful LLC provides limited VoIP services to end users. As a part of this service offering, a dedicated phone number and dedicated email address are allocated for each subscriber. Each end user must specify a list of trusted contacts, and only those trusted contacts are allowed to initiate voice calls, text messages, or email messages to the end user. This design significantly reduces or completely eliminates all unwanted inbound communication, and also limits the ability for the end user to use the service for malicious or illegal purposes.

All subscribers to services provided by Ever Joyful LLC must agree to specific terms of use, including terms that prohibits the use of the service for any illegal or malicious purpose. These terms allow for any customer found to be in violation to have their account immediately suspended.

Ever Joyful LLC is committed to responding within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and is committed to cooperating with such entities in investigating and stopping any illegal robocallers that use its services.