

ROBOCALL MITIGATION PROGRAM DESCRIPTION

Filing Entity:	Midou Oudina LLC
FCC Registration Number (FRN):	0038573499
Business Address:	Cihangir Mh Kimiz Sk 5, 34310 Istanbul, Turkey
Date:	June 18, 2026
Contact:	Ahmed Oudina, Managing Member
Email:	midououdina@gmail.com
Phone:	+1 (917) 920-9214

1. INTRODUCTION AND BUSINESS OVERVIEW

Midou Oudina LLC is a limited liability company registered in the State of New Mexico, USA (Business ID 0008020061), operating as a voice service provider. The company provides Voice over Internet Protocol (VoIP) telephone services, including the provisioning of US telephone numbers for voice calls, SMS, and related telecommunications services, to its business clients. Midou Oudina LLC utilizes the infrastructure and network services of VoIP.ms, a third-party VoIP platform provider, to deliver these services to end users.

Midou Oudina LLC does not operate its own telecommunications network infrastructure, switching equipment, or Session Border Controllers (SBCs). All call origination and termination is handled through the VoIP.ms platform.

2. STIR/SHAKEN IMPLEMENTATION STATUS

Midou Oudina LLC has not implemented the STIR/SHAKEN caller ID authentication framework on any portion of its network. Midou Oudina LLC is exempt from the STIR/SHAKEN implementation requirement pursuant to the small voice service provider exemption set forth in 47 CFR § 64.6304, as the company serves fewer than 100,000 voice subscriber lines.

Midou Oudina LLC relies on its upstream provider, VoIP.ms, for STIR/SHAKEN authentication and attestation of calls that originate on its platform.

3. ROBOCALL MITIGATION PROGRAM

In accordance with 47 CFR § 64.6305(a), Midou Oudina LLC has implemented the following robocall mitigation program, which includes reasonable steps to avoid originating illegal robocall traffic:

3.1 Know Your Customer (KYC) Verification

Before provisioning any telephone number or voice service, Midou Oudina LLC requires each customer to provide:

- Valid government-issued photo identification (passport or national ID)
- Business formation documents (Articles of Organization or equivalent)
- A valid email address and contact phone number
- A description of the intended use of the telephone number(s)

All customer information is verified and retained on file. Midou Oudina LLC does not provision telephone numbers to anonymous or unverified users.

3.2 Acceptable Use Policy

All customers are required to agree to an Acceptable Use Policy (AUP) that explicitly prohibits:

- Originating robocalls or autodialed calls without prior express consent of the called party
- Caller ID spoofing for fraudulent, harmful, or deceptive purposes
- Use of the service for any purpose that violates the Telephone Consumer Protection Act (TCPA), the Truth in Caller ID Act, or any applicable FCC rules
- Transmission of prerecorded or artificial voice messages without required consent

3.3 Traffic Monitoring and Enforcement

Midou Oudina LLC monitors its accounts for signs of illegal robocall activity, including but not limited to:

- Unusually high call volumes or call patterns consistent with autodialing
- Customer complaints or reports of unwanted calls
- Notifications from upstream providers, law enforcement, or industry traceback entities

Upon detection or notification of suspected illegal robocall activity, Midou Oudina LLC will:

- Immediately investigate the source of the traffic
- Suspend or terminate the offending account if illegal activity is confirmed
- Retain records of the investigation and any actions taken

3.4 Cooperation with Traceback Requests

Midou Oudina LLC commits to responding fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the Industry Traceback Consortium. The designated point of contact for traceback requests is:

Name:	Ahmed Oudina
Title:	Managing Member
Email:	midououdina@gmail.com

Phone: +1 (917) 920-9214

3.5 Cooperation with Investigations

Midou Oudina LLC commits to cooperating with the FCC, law enforcement agencies, and the Industry Traceback Consortium in investigating and stopping any illegal robocallers that use its service to originate calls.

4. RECORD RETENTION

Midou Oudina LLC retains records of all customer verifications, service agreements, and any robocall-related complaints or investigations for a minimum period of three (3) years.

5. PROGRAM REVIEW AND UPDATES

This robocall mitigation program is reviewed and updated on an annual basis, or more frequently as needed to address new robocall threats, changes in FCC regulations, or operational changes.

6. CERTIFICATION

I, Ahmed Oudina, Managing Member of Midou Oudina LLC, certify that the foregoing robocall mitigation program description is true, accurate, and complete to the best of my knowledge.

Signature: Ahmed Oudina

Date: June 18, 2026