



4 Square Communications LLC Robocall Mitigation Plan (4/8/2026)

1. Introduction & Commitment

4 Square Communications LLC is committed to preventing illegal robocalls from originating on our network. We exclusively serve small, local businesses with whom we have direct personal relationships. We do not provide services to high-volume telemarketers, autodialers, or other wholesale entities. This Robocall Mitigation Plan is maintained in accordance with FCC requirements for voice service providers and describes the procedures used by 4 Square Communications LLC to reduce the risk of illegal robocall traffic originating on its network.

2. Know Your Customer (KYC) Procedures

Because of our small scale (<500 seats), we utilize the following manual vetting procedures for every customer:

Identity Verification: We collect a physical business address, a primary contact person, and a copy of a previous service bill.

Business Relationship: An owner of 4 Square Communications LLC personally meets or speaks with every business owner prior to service activation to verify the legitimate nature of their business operations.

Traffic Vetting: We do not permit any customers to use autodialers or predictive dialers. Any customer found to be originating high-volume or "short-duration" traffic will have their service suspended immediately.

3. STIR/SHAKEN Implementation

4 Square Communications LLC is a reseller of interconnected VoIP services and relies on its upstream provider, SkySwitch, for implementation of STIR/SHAKEN caller ID authentication. 4 Square Communications LLC verifies customer identity and assigned telephone numbers and relies on SkySwitch to apply the appropriate STIR/SHAKEN attestation where applicable.



We ensure all customer caller ID information is verified and corresponds to the phone numbers assigned to that specific business.

We rely on our upstream partner's certified systems to sign calls with the appropriate attestation levels.

4. Traceback Commitment

4 Square Communications LLC fully commits to cooperating with law enforcement, the FCC, and the Industry Traceback Group (ITG).

We will respond promptly to all traceback requests and will make reasonable efforts to respond within 24 hours of receipt.

Our designated Traceback Coordinator is: Will Stevenson, reachable at (830)372-5555 opt.3 and will@4sqcom.com.

5. Call Monitoring & Enforcement

We regularly review call logs for suspicious patterns, such as high-volume bursts or invalid caller ID numbers.

Our Service Agreement explicitly prohibits the use of our services for illegal robocalling, and we reserve the right to terminate service for any violation of these terms.

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