



Robocall Mitigation Program Description

WAYVZ PTY LTD. has implemented a robocall mitigation program designed to prevent the origination, transmission, carrying, or processing of illegal robocall traffic in accordance with 47 CFR § 64.6305.

Reasonable Steps to Prevent Illegal Robocall Traffic

WAYVZ PTY LTD. employs operational, technical, and compliance controls intended to mitigate unlawful robocall activity on its network, including but not limited to:

- Conducting Know Your Customer (KYC) procedures prior to onboarding customers, including verification of customer identity, business registration, contact information, intended use case, and expected traffic profile.
- Reviewing customer applications and supporting documentation for high-risk industries, unusual traffic expectations, or suspicious use cases.
- Monitoring traffic patterns for indicators of illegal robocalling, including:
 - Abnormally high call volumes
 - Short duration calls
 - Invalid, unallocated, or spoofed caller IDs
 - Sequential dialing behavior
 - Excessive complaints or traceback requests
- Applying traffic thresholds, rate limits, and fraud detection controls where appropriate.
- Suspending, blocking, or terminating customers or traffic determined to be involved in unlawful robocalling, spoofing, or violations of applicable laws and regulations.
- Maintaining procedures to identify and validate upstream providers and business partners prior to accepting traffic.
- Cooperating with industry best practices related to robocall mitigation and traffic monitoring.

WAYVZ (PTY) LTD

Address: 1 OAK COURT, CALEDON STREET, SOMERSET WEST, WESTERN CAPE, 7130, SOUTH AFRICA
Web: www.wayvzgroup.com

E-mail: info@wayvzgroup.com

REG: 2019/ 041432/ 07



Analytics and Traffic Monitoring

WAYVZ PTY LTD. utilizes internal monitoring systems and network analytics tools to identify suspicious, fraudulent, spoofed, or potentially illegal traffic patterns. These systems analyze signaling information, call behavior, originating number validity, traffic velocity, answer seizure ratios, and other operational indicators.

WAYVZ PTY LTD. may also utilize third-party analytics or anti-fraud solutions where appropriate to assist in identifying and mitigating potentially unlawful traffic before it reaches downstream providers or end users.

Caller Authentication Status

WAYVZ PTY LTD. has not implemented STIR/SHAKEN authentication because it is currently not technically feasible within its network environment and/or service architecture. Nevertheless, WAYVZ PTY LTD. actively mitigates illegal robocall traffic through the robocall mitigation practices described herein, including customer vetting, traffic monitoring, fraud detection, traceback cooperation, and enforcement procedures.

Traceback Cooperation Commitment

WAYVZ PTY LTD. commits to responding fully and within 24 hours to all traceback requests received from:

- **The Federal Communications Commission (FCC)**
- **Law enforcement agencies**
- **The Industry Traceback Group (ITG)**
- **Other authorized traceback consortiums**

WAYVZ PTY LTD. further commits to cooperating with these entities in investigating and stopping illegal robocallers and spoofing activities that may utilize its services.

WAYVZ (PTY) LTD

Address: 1 OAK COURT, CALEDON STREET, SOMERSET WEST, WESTERN CAPE, 7130, SOUTH AFRICA
Web: www.wayvzgroup.com

E-mail: info@wayvzgroup.com

REG: 2019/ 041432/ 07



Compliance Review and Enforcement

WAYVZ PTY LTD. periodically reviews and updates its robocall mitigation procedures to address evolving threats, regulatory requirements, and industry best practices. Customers found to be transmitting illegal robocalls or spoofed traffic are subject to enforcement action, including traffic blocking, suspension, and account termination.