

☐ ROBocall MITIGATION PROGRAM DESCRIPTION

Company Name: Fn Communication CC Ck no 2006216425/23

Country: South Africa

Business Type: Freight Brokerage / Dispatch Services

1. Business Overview

The filer is a South Africa-based freight brokerage and dispatch company that originates outbound voice calls for legitimate business-to-business communications within the logistics and transportation industry, including communication with carriers, drivers, and shippers.

2. Call Origination Method

All outbound voice traffic is originated through a third-party wholesale VoIP provider (Voxbeam). The filer does not operate its own telecommunications infrastructure, switching platform, or PSTN termination network.

3. STIR/SHAKEN Status

The filer does not operate STIR/SHAKEN authentication infrastructure. Call authentication, routing, and signaling are performed by the upstream provider (Voxbeam).

4. Robocall Mitigation Measures

The filer implements the following measures:

- Outbound calls are strictly limited to legitimate business-to-business purposes
- No consumer-facing robocall campaigns are conducted
- No spoofing or manipulation of caller ID is used
- Calls are placed only to verified business contacts
- Internal procedures ensure compliance with applicable Do-Not-Call and opt-out requests

5. Upstream Provider Reliance

The filer relies on Voxbeam for:

- Call termination into US networks
- STIR/SHAKEN authentication
- Traffic filtering and network-level mitigation of illegal or fraudulent calls

6. Traceback Cooperation

The filer agrees to fully cooperate with traceback requests from the FCC, law enforcement agencies, and authorized industry traceback organizations within 24 hours of receipt.

7. Certification

The filer certifies that it is not engaged in illegal robocall activity and that all voice traffic is originated for legitimate business purposes in compliance with applicable FCC robocall mitigation requirements under 47 CFR § 64.6305(c).