

Robocall Mitigation Program (RMP) Description

Filer: VoIP Cat (FRN: 0038513073)

Date: June 7, 2026

1. Purpose & Scope

VoIP Cat is a foreign voice service provider based in Cairo, Egypt. This document describes the Robocall Mitigation Program implemented by VoIP Cat to comply with FCC regulations (47 CFR § 64.6305). Our program is designed to prevent our platform from being used to originate, transmit, or facilitate illegal robocalls or spoofed traffic destined for the United States.

2. Know Your Customer (KYC) & Customer Verification

VoIP Cat implements strict identity verification procedures for all new clients before they are granted outbound calling capabilities. The procedures include:

- Verification of business registration and tax identification (or national ID for individual resellers).
- Validation of contact details (email and phone number).
- Verification of payment methods (credit card or authenticated cryptocurrency accounts).

We maintain records of customer identification data and block any signups associated with suspicious or previously terminated accounts.

3. Caller ID Management & Spoofing Prevention

VoIP Cat does not permit unverified caller ID spoofing. Clients are required to verify ownership of any Caller ID (DID) they present on our network. To prevent spoofing and ensure maximum delivery rates, we encourage clients to purchase DIDs directly from our U.S. upstream partner (Bulk Solutions). Our outbound SIP trunks enforce strict prefix routing rules and will reject calls containing invalid, unallocated, or blacklisted caller IDs.

4. Real-time Traffic Monitoring & Abuse Prevention

We actively monitor call metrics across our switching network. Our automated monitoring system flags accounts displaying anomalous traffic patterns typical of illegal robocalls, such as:

- Abnormally low Answer Seizure Ratio (ASR).
- Extremely short Average Call Duration (ACD) (under 6 seconds).
- High calls-per-second (CPS) rates from single accounts.

Accounts flagged by these rules are immediately suspended pending a manual review of their calling campaigns and lead lists.

5. Traceback Requests Cooperation

VoIP Cat fully cooperates with law enforcement agencies, the FCC, and the U.S. Industry Traceback Group (ITG). We maintain detailed Call Detail Records (CDRs) for all call attempts. We commit to investigating and responding to all official traceback requests within 24 hours of receipt, identifying the source of the traffic and terminating service immediately if illegal robocalling is verified.

6. STIR/SHAKEN Integration

As a foreign provider, VoIP Cat does not directly authenticate calls. Instead, we route all U.S.-bound traffic through our U.S. gateway carrier, Bulk Solutions. Bulk Solutions authenticates and signs the calls in accordance with the STIR/SHAKEN framework before delivering them to U.S. terminating networks.