

This document outlines the **Robocall Mitigation Program** for **Uni Globe Corp. LTD**. This program is designed to comply with the Federal Communications Commission (FCC) requirements for voice service providers under **47 CFR § 64.6305**.

1. Program Commitment & Traceback Response

Uni Globe Corp. LTD is committed to maintaining the integrity of the U.S. telecommunications network.

- **Traceback Commitment:** We commit to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the Industry Traceback Consortium.
- **Cooperation:** We will actively cooperate with these entities to investigate and take action against any illegal robocallers identified as using our services to originate traffic.

2. Reasonable Steps to Avoid Originating Illegal Robocalls

To satisfy the requirements of 47 CFR § 64.6305(d)(ii), Uni Globe Corp. LTD implements the following measures:

A. Customer Vetting (Know Your Customer)

- **Identity Verification:** We conduct thorough vetting of all new and existing subscribers (residential and business/commercial). This includes collecting physical location, contact information, and business nature.
- **Contractual Obligations:** Our Master Service Agreements (MSAs) and Acceptable Use Policies (AUPs) explicitly prohibit the use of our services for illegal robocalling or telemarketing in violation of the TCPA.
- **Enforcement:** We reserve the right to suspend or terminate services immediately for any customer found to be in violation of these policies.

B. Network Monitoring & Analytics

- **Call Detail Record (CDR) Reviews:** We perform recurring reviews of CDRs to detect suspicious activity, such as spikes in traffic volume, high percentages of short-duration calls, or low call completion ratios.
- **Fraud Prevention Tools:** We utilize automated monitoring systems to identify robocall patterns in real-time.

- **Investigation:** When suspicious patterns are identified, we investigate the originating party. If the traffic is determined to be illegal, we take prompt action, including termination of the account.

C. Telephone Number Validation

- **Authorization Checks:** We confirm that our end-users have a verified association with the telephone numbers they use for originating calls.
- **Caller ID Integrity:** For hosted services, we control the assignment of Caller ID and CNAM. For SIP trunking, we restrict the modification of Caller ID information to legitimate business needs only.

3. Regulatory Compliance & Filings

- **Robocall Mitigation Database (RMD):** Uni Globe Corp. LTD certifies that all calls originating on our network are subject to this robocall mitigation program.
- **Reporting:** We will update our RMD filing within 10 business days of any material change to the information provided.
- **Compliance Officer:** A designated officer is responsible for overseeing this program and managing all robocall mitigation-related inquiries.

Note: This program is subject to periodic review and evolution based on changes in our business capabilities, industry best practices, and regulatory requirements.

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