

Robocall Mitigation Program Description

Solutions For Success, LLC

FCC Registration Number (FRN): 0014170708

Address: 30 N Gould St, Suite R, Sheridan, WY 82801

Date: May 29, 2026

1. Overview and Purpose

2. *Solutions For Success, LLC ("Company") is a voice service provider operating in the United States under FRN 0014170708. The Company provides voice communication services to its customers through its iMenuNexus application platform. This Robocall Mitigation Program Description is submitted pursuant to 47 CFR § 64.6305 and the FCC's rules requiring all voice service providers to file with the Robocall Mitigation Database.*

2. STIR/SHAKEN Implementation

Solutions For Success, LLC has fully implemented the STIR/SHAKEN call authentication framework on its network for all IP-based voice calls that it originates. STIR/SHAKEN (Secure Telephone Identity Revisited / Signature-based Handling of Asserted information using toKENs) is the industry-standard framework mandated by the FCC to combat illegal caller ID spoofing and robocalls.

The Company digitally signs all originated calls with an attestation level appropriate to the level of verification of the calling party:

- Full Attestation (A): Applied when the Company has authenticated the customer and verified that the customer is authorized to use the calling number.
- - Partial Attestation (B): Applied when the Company has authenticated the customer but cannot verify that the customer is authorized to use the calling number.
- - Gateway Attestation ©: Applied when the call is received from outside the Company's network and the Company cannot verify the customer's identity.

3. Customer Onboarding and Know Your Customer (KYC) Practices

4. *The Company maintains rigorous customer onboarding procedures to verify the identity and legitimacy of all customers prior to providing voice services. These procedures include:*

- Verification of business identity and legal status for all commercial customers.
- - Collection and verification of contact information, including business name, address, and authorized representatives.
- - Review of the intended use case for voice services prior to activation.
- - Contractual agreements that prohibit customers from using the Company's services to transmit illegal robocalls, engage in caller ID spoofing, or otherwise violate applicable federal and state laws.
- - Ongoing monitoring of traffic patterns to identify anomalous or suspicious call behavior.

4. Call Traffic Monitoring and Suspicious Call Mitigation

The Company actively monitors call traffic for indicators of illegal robocalling activity. Monitoring measures include:

- Real-time traffic analysis to detect sudden spikes in call volume that may indicate automated dialing.
- - Review of calls with spoofed, unallocated, or invalid caller ID numbers.
- - Response to traceback requests from the USTelecom Industry Traceback Group (ITG) within the required timeframes.
- - Cooperation with law enforcement and regulatory agencies investigating illegal robocalling.
- - Immediate investigation and remediation upon receipt of a traceback request or consumer complaint relating to illegal robocalls.

5. Subscriber Accountability and Enforcement

6. *The Company holds its customers accountable for compliance with all applicable laws and regulations governing the use of voice services. In the event that a customer is found to be originating illegal robocalls or engaging in caller ID spoofing, the Company will take immediate action, including:*

- Issuing a warning and requiring the customer to cease the violating conduct.
- - Suspending or terminating the customer's service if violations continue.
- - Reporting confirmed violations to the appropriate law enforcement or regulatory authorities.
- - Retaining records of violations and enforcement actions for a minimum of two years.

6. Traceback Cooperation

Solutions For Success, LLC is committed to full cooperation with traceback requests as required under 47 CFR § 64.1200(n). The Company will respond to all traceback requests from the USTelecom Industry Traceback Group (ITG) within 24 hours of receipt, or as otherwise required by applicable law or FCC order. The Company maintains records necessary to trace calls back to their origin and will provide such records upon request to authorized parties.

7. Program Maintenance and Updates

Solutions For Success, LLC is committed to maintaining and regularly updating this Robocall Mitigation Program to reflect changes in technology, industry best practices, and FCC requirements. The Company will review this program at least annually and update its RMD filing within 10 business days of any material change to the information contained herein, as required by 47 CFR § 64.6305.

8. Certification

I, Anibal Alcantara, Jr., Chief Executive Officer of Solutions For Success, LLC, certify that the information contained in this Robocall Mitigation Program Description is true, accurate, and complete. I further certify that Solutions For Success, LLC has implemented the STIR/SHAKEN call authentication framework as described herein, in compliance with the requirements of 47 CFR § 64.6305 and all applicable FCC orders.

Authorized Officer: Anibal Alcantara, Jr.

Title: Chief Executive Officer

Company: Solutions For Success, LLC

Date: May 29, 2026

Contact: anibal@solutionsforsuccess.net | (973) 309-3483