

Vanguard IT Corp – Robocall Mitigation Program Description

Vanguard IT Corp is a non-facilities-based voice service provider and VoIP reseller that relies on upstream carriers for STIR/SHAKEN implementation and call authentication. The company maintains a robocall mitigation program designed to reduce the origination and transmission of unlawful robocalls and spoofed traffic. Mitigation measures include customer verification procedures, monitoring for suspicious calling patterns, review of abuse complaints, cooperation with traceback requests from authorized entities, and termination or suspension of services associated with fraudulent or unlawful activity. Vanguard IT Corp does not knowingly transmit illegal robocall traffic and will cooperate with law enforcement, the FCC, and the Industry Traceback Group in the investigation and mitigation of suspected unlawful traffic. All traffic transmitted through the company's services is subject to the company's robocall mitigation procedures and acceptable use policies.