

Threat Alliance Inc – Robocall Mitigation Program Description

Threat Alliance Inc provides hosted VoIP and telecommunications services to business customers utilizing upstream carrier and platform providers, including SkySwitch. Threat Alliance Inc is committed to complying with all FCC robocall mitigation requirements and maintaining policies and procedures designed to prevent the origination and transmission of unlawful robocall traffic.

STIR/SHAKEN Implementation

Threat Alliance Inc utilizes a VoIP platform and upstream providers that support STIR/SHAKEN caller ID authentication technologies. Calls originating from Threat Alliance Inc customers are transmitted through providers that have implemented STIR/SHAKEN in accordance with FCC requirements.

Customer Vetting and Know Your Customer Procedures

Threat Alliance Inc performs reasonable due diligence before enabling voice services for customers. This includes validating customer business information, reviewing service requests, and monitoring for suspicious or unusual usage patterns associated with unlawful robocalling activity.

Traffic Monitoring and Mitigation

Threat Alliance Inc monitors customer activity and responds to complaints, traceback requests, and indicators of suspicious calling behavior. If illegal robocall activity is identified or reasonably suspected, Threat Alliance Inc may suspend or terminate services and cooperate with law enforcement, the FCC, industry traceback consortiums, and upstream providers.

Traceback Cooperation

Threat Alliance Inc commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the Industry Traceback Group, consistent with FCC robocall mitigation obligations.

Recordkeeping

Threat Alliance Inc maintains records associated with customer onboarding, service provisioning, traceback requests, and mitigation actions in accordance with applicable laws and business practices.

This Robocall Mitigation Program Description is submitted in support of Threat Alliance Inc's filing within the FCC Robocall Mitigation Database.