

ROBOCALL MITIGATION PROGRAM DESCRIPTION

Pursuant to 47 CFR § 64.6305(d)
Filed with the FCC Robocall Mitigation Database

Provider Legal Name:	Alamo Bikes dba Alamo Tech
FCC Registration Number (FRN):	0038010484
Business Address:	1101 Thorpe Lane #105-477, San Marcos, TX 78666
Filing Type:	Voice Service Provider (VSP)
Role in Call Chain:	Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users
Date of Filing:	May 27, 2026
Regulatory Authority:	47 CFR § 64.6305; TRACED Act (Pub. L. 116-105)

I. COMPANY OVERVIEW AND PRINCIPALS

Alamo Bikes dba Alamo Tech ("Alamo Tech" or "the Company") is a Texas-based business operating as a Voice Service Provider (VSP) as defined under 47 C.F.R. § 64.1600(r)(1). The Company provides outbound PSTN-interconnected voice calling capabilities to business end-user customers, utilizing the SkySwitch wholesale voice platform as its underlying network provider. Alamo Tech's end-user customers view Alamo Tech as their direct voice service provider.

All voice services provided by Alamo Tech originate on SkySwitch's STIR/SHAKEN-enabled network infrastructure. SkySwitch has submitted its own filing in the Robocall Mitigation Database per FCC requirements and provides full A-level attestation for calls originating from SkySwitch DIDs.

Principals, Affiliates, Subsidiaries, and Parent Companies:

- Principal: Michael Turner, Owner
- Affiliates: None
- Subsidiaries: None
- Parent Companies: None

II. STIR/SHAKEN IMPLEMENTATION STATUS

Alamo Bikes dba Alamo Tech certifies complete STIR/SHAKEN implementation consistent with Option 1 of the Voice Service Provider Certification. All calls originated by Alamo Tech traverse the SkySwitch wholesale network platform, which has fully implemented the STIR/SHAKEN authentication framework across its network infrastructure in compliance with 47 CFR § 64.6301.

As a reseller operating exclusively on SkySwitch's platform, 100% of calls that Alamo Tech originates on behalf of its end-user customers are subject to STIR/SHAKEN caller ID authentication at the network level. For calls originating from SkySwitch DIDs, SkySwitch provides Full (A-level) attestation, confirming that the customer is known, has the right to use the originating number, and the call originated on the SkySwitch network. All such calls are compliant with 47 CFR § 64.6301(a) and (b).

Implementation Level:	Complete – 100% of originated calls
Signing Entity:	SkySwitch (wholesale network provider)
Attestation Level:	A (Full) for SkySwitch DIDs
Compliance Standard:	47 CFR § 64.6301(a) and (b)
SkySwitch RMD Filing:	Submitted – per SkySwitch STIR/SHAKEN Compliance documentation

III. ROBOCALL MITIGATION PROGRAM

Pursuant to 47 CFR § 64.6305(a) and (d), Alamo Bikes dba Alamo Tech has implemented a Robocall Mitigation Program designed to prevent the origination of illegal robocall traffic on its network.

A. Reasonable Steps to Avoid Originating Illegal Robocall Traffic

- **Customer Screening and Onboarding:** All prospective customers are screened prior to service activation. Alamo Tech evaluates the nature of the customer's business, verifies business identity, and reviews intended use cases for voice services prior to account provisioning.
- **Acceptable Use Policy (AUP):** All customers are required to acknowledge and comply with Alamo Tech's Acceptable Use Policy, which expressly prohibits origination of illegal robocalls, spoofed caller ID, unsolicited telemarketing in violation of the TCPA, and any activity that violates applicable federal or state law.
- **Contractual Prohibitions:** Customer service agreements contain explicit provisions prohibiting use of Alamo Tech's services for illegal robocalling or spoofing. Violations are grounds for immediate service termination without notice.
- **Call Volume and Pattern Monitoring:** Alamo Tech monitors customer accounts for anomalous call volume, unusual call patterns, and other indicators of potential robocall abuse. Accounts exhibiting suspicious activity are flagged for immediate review.
- **Upstream Network Controls:** Alamo Tech's upstream provider, SkySwitch, deploys software that monitors outbound voice traffic in real-time to prevent origination of illegal robocalls. SkySwitch tracks calls with invalid DIDs and will not allow calls with invalid caller IDs to egress their network. This provides an independent network-level control layer.
- **Customer Termination Procedures:** Upon identification of a customer using Alamo Tech's services for illegal robocalling or spoofing, Alamo Tech will promptly suspend and terminate that customer's service and cooperate fully with any related law enforcement or FCC investigation.

B. Traceback Request Response Commitment

Alamo Bikes dba Alamo Tech commits to respond fully and within 24 hours to all traceback requests received from the Federal Communications Commission, law enforcement agencies, and the industry traceback consortium (USTelecom – The Broadband Association). This commitment applies to all traceback requests regardless of origin or scope. Alamo Tech maintains a designated point of contact for traceback purposes as identified in Section IV of this document.

C. Cooperation with Investigations

Alamo Bikes dba Alamo Tech commits to cooperate fully with the FCC, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that use its service to originate calls, including:

- Providing call detail records (CDRs) and account information in response to lawful requests
- Identifying and taking action against customers found to be originating illegal robocalls
- Taking prompt remedial action upon notification of illegal robocall activity attributed to Alamo Tech's network
- Reporting suspected illegal robocall activity to SkySwitch and, where appropriate, to the FCC directly

IV. ROBOCALL MITIGATION CONTACT INFORMATION

Contact Name:	Michael Turner
Title:	Owner
Company:	Alamo Bikes dba Alamo Tech
Address:	1101 Thorpe Lane #105-477, San Marcos, TX 78666
Email:	mike@alamotechllc.com
Country:	United States of America

V. PRIOR GOVERNMENT ACTIONS AND INVESTIGATIONS

Alamo Bikes dba Alamo Tech has not, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

VI. OPERATING COMPANY NUMBER (OCN)

Alamo Bikes dba Alamo Tech does not hold an Operating Company Number (OCN) assigned by the National Exchange Carrier Association (NECA). As a VoIP reseller operating through a wholesale provider,

the Company does not have direct PSTN interconnection requiring an OCN assignment.

VII. REGULATORY CERTIFICATION

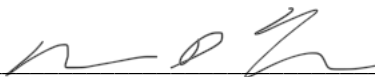
Alamo Bikes dba Alamo Tech certifies that:

1. All calls that the Company originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a);
 2. The Company has implemented reasonable steps to avoid originating illegal robocall traffic as described in Section III of this document;
 3. The Company commits to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium;
 4. The Company will cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that use its service;
 5. The Company has fully implemented the STIR/SHAKEN authentication framework across its network through its upstream provider, SkySwitch, and all calls it originates are compliant with 47 CFR § 64.6301;
 6. No prior RMD certification has been removed by Commission action;
 7. The Company has not been prohibited from filing in the Robocall Mitigation Database by the Commission.
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DECLARATION UNDER PENALTY OF PERJURY

I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Signature:



Printed Name:

Michael Turner

Title:

Owner

Company:

Alamo Bikes dba Alamo Tech

Date:

May 27, 2026

This document is filed pursuant to 47 CFR § 64.6305(d) as the Robocall Mitigation Program Description for Alamo Bikes dba Alamo Tech (FRN: 0038010484). Filed with the FCC Robocall Mitigation Database at <https://fccprod.servicenowservices.com/rmd>.

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