

Advantage Technology

Robocall Mitigation Program Description

1. Company Overview

Advantage Technology is a voice service provider. This document serves as our official Robocall Mitigation Plan in accordance with the TRACED Act and FCC rules. [\[1\]](#)

2. STIR/SHAKEN Implementation Status

- We are eligible for and have claimed a STIR/SHAKEN implementation extension under 47 CFR § 64.6304 due to <100,000 subscriber lines.
- For portions of the network where STIR/SHAKEN is not deployed, the traffic is actively subject to the mitigation program described below.

3. Know Your Customer (KYC) / Upstream Provider Practices

To prevent the origination and carrying of illegal traffic, Advantage Technology enforces strict vetting policies:

- **New and Renewing Customers:** We require customers to complete a detailed profile, including physical location, state/country of incorporation, and point-of-contact information.
- **Upstream/Intermediate Providers:** We vet upstream providers and require them to certify in the Robocall Mitigation Database.
- **Contractual Safeguards:** Our terms of service explicitly prohibit the origination of illegal robocalls or fraudulent spoofing. Violators face immediate service termination.

4. Call Analytics and Mitigation Systems

We utilize call analytics, behavioral monitoring, and third-party vendor(s) SkySwitch, Intermedia (s), if applicable] to identify and block illegal traffic in real time. Affirmative measures include:

- Real-time monitoring to prevent the origination of calls that use unallocated, invalid, or "Do Not Originate" (DNO) numbers.
- Use of SIP analytics for real-time traffic analysis and detection at the origination switch.

5. Traceback Cooperation

Advantage Technology commits to full cooperation with the FCC, law enforcement, and the registered industry traceback consortium. We respond to all formal traceback requests in a timely manner to identify the source of illegal robocalls.