

ROBOCALL MITIGATION PROGRAM

WVS Solutions Inc

FCC Registration Number: 0038461315

Effective Date: May 25, 2026

1. Company Information

Legal Name: WVS Solutions Inc

State of Incorporation: New York

FCC Registration Number (FRN): 0038461315

Role: VoIP Service Reseller

Robocall Complaint Contact Email: voip@wvssolutions.com

Robocall Complaint Contact Phone: (914) 339-9330

2. Purpose and Scope

WVS Solutions Inc is committed to combating illegal robocalls and protecting consumers from unwanted and fraudulent communications. This Robocall Mitigation Program ("Program") describes the policies, procedures, and practices WVS Solutions Inc has adopted in accordance with the Federal Communications Commission (FCC) rules under 47 CFR Part 64, Subpart Z.

As a VoIP reseller, WVS Solutions Inc relies on its upstream provider, Skyswitch, for call origination and STIR/SHAKEN implementation. WVS Solutions Inc does not directly control call authentication at the network level but takes active steps to prevent the knowing transmission of illegal robocall traffic.

3. STIR/SHAKEN Compliance

WVS Solutions Inc is a reseller of VoIP services and does not operate its own call authentication infrastructure. STIR/SHAKEN call authentication is implemented by our upstream provider, Skyswitch, in accordance with FCC requirements.

WVS Solutions Inc certifies that it does not intermediate any voice traffic to which it adds attestation, and therefore relies on Skyswitch to provide compliant STIR/SHAKEN attestation for calls traversing their network.

4. Robocall Mitigation Measures

WVS Solutions Inc has implemented the following measures to prevent the origination and transmission of illegal robocall traffic:

4.1 Customer Onboarding and Know Your Customer (KYC)

- All new customers are required to provide verifiable business or personal identification before service activation.
- WVS Solutions Inc reviews customer use cases to identify any potential for high-volume automated calling activity.
- Customers must agree to the company's Terms of Service, which expressly prohibit the use of services for illegal robocalling, spoofing, or any activity that violates the Telephone Consumer Protection Act (TCPA) or Truth in Caller ID Act.

4.2 Contractual Prohibitions

- WVS Solutions Inc's customer agreements explicitly prohibit the use of services for illegal robocall campaigns, caller ID spoofing, or transmission of fraudulent calls.
- Violations of these terms may result in immediate service termination and reporting to applicable authorities.

4.3 Monitoring and Complaint Response

- WVS Solutions Inc monitors customer traffic patterns for unusual spikes or indicators of automated calling abuse.
- Upon receipt of a robocall complaint or notice from the FCC, a downstream provider, or a law enforcement agency, WVS Solutions Inc will investigate promptly and take appropriate action, including suspension or termination of the offending customer's service.
- Complaints may be submitted to: voip@wvssolutions.com or (914) 339-9330.

4.4 Upstream Provider Coordination

- WVS Solutions Inc works with its upstream provider, Skyswitch, to identify and block sources of illegal robocall traffic.
- WVS Solutions Inc will cooperate with Skyswitch and any relevant authorities in investigations related to illegal robocalling.

5. Program Review and Updates

WVS Solutions Inc will review and update this Robocall Mitigation Program at least annually, or as needed in response to changes in FCC rules, industry standards, or the company's service offerings. Updated programs will be filed with the FCC Robocall Mitigation Database as required.

6. Certification

WVS Solutions Inc certifies that the information provided in this Robocall Mitigation Program is true and accurate, and that the company is committed to implementing and maintaining the measures described herein to prevent the knowing origination or transmission of illegal robocall traffic.

Authorized Signature: _____

Printed Name: Alan Wolf

Title: Owner

Date: May 25, 2026