

PLANET SOLUTIONS LIMITED – Robocall Mitigation Program

Description:

Planet Solutions Limited is a foreign voice service provider offering managed cloud PBX and business telephony services using upstream carrier connectivity.

The company does not currently implement STIR/SHAKEN authentication directly on its own network infrastructure and relies on upstream providers for applicable STIR/SHAKEN authentication.

Planet Solutions Limited maintains a robocall mitigation program designed to prevent illegal robocall traffic and spoofing activities.

The mitigation procedures include customer identity verification, traffic monitoring, abuse prevention controls, CLI validation, cooperation with traceback requests, and suspension or termination of abusive customers.

The company provides business communication services to legitimate business customers and does not knowingly facilitate illegal robocalls, spoofing, or fraudulent calling activity.