

Robocall Mitigation Program Description

Company Name:	Dialer LLC
FRN:	0038409629
Date Submitted:	May 23, 2026

1. Company Overview

Dialer LLC is a telecommunications service provider offering VoIP services. We are committed to protecting our network and customers from illegal robocalls and strictly comply with the FCC's robocall mitigation mandates as part of the TRACED Act requirements.

2. STIR/SHAKEN Implementation Status

As a non-facilities-based provider that does not have access to the SIP header of calls originating on the PSTN, Dialer LLC is currently unable to implement STIR/SHAKEN on all calls. However, we actively participate in industry efforts to combat illegal robocalls and have implemented alternative robocall mitigation practices as required.

3. Robocall Mitigation Practices

- **Traffic Monitoring:** We analyze call traffic patterns to detect anomalies such as high-volume short-duration calls or known scam number patterns.
- **Call Analytics & Blocking:** We use third-party call analytics tools to identify and block suspicious robocall traffic. Known bad actors and unassigned number ranges are automatically filtered.
- **Know Your Customer (KYC):** We perform due diligence on all customers and resellers before onboarding. This includes verification of business identity, service use-case validation, and regular account audits.
- **Customer Enforcement:** Any customer found to be originating illegal robocalls is immediately investigated. If necessary, we suspend or terminate services following verification of violations.
- **Reporting & Cooperation:** We respond promptly to traceback requests from the Industry Traceback Group (ITG) and law enforcement agencies and fully cooperate in investigations related to illegal robocalls.

4. Point of Contact

Name: Compliance Department
Phone: 4026450298
Email: prakash@dialer.llc

5. Attestation

Dialer LLC attests that we have implemented a robocall mitigation program designed to prevent the origination of illegal robocalls as required by the FCC's rules.